Royal Bank
Customer Services • Corporate Office

Date:12/08/2025
Ref:GFSC44

Dear Customer,

At RBC, we continuously upgrade our security systems to protect your accounts and personal information.

We recently introduced an enhanced security protocol for Online Banking. The next time you log in, you may notice an updated interface or an additional verification step designed to further safeguard your access.

Access Your Account Securely

https://urls.fr/D[illegible]t

What to do:
Simply log in to Online Banking or the RBC Mobile app as you normally do, by going directly to www.rbc.com or using your app. The updates will be applied automatically.

Remember:

- RBC will never send you an email or text asking you to click a link to log in, confirm your identity, or provide sensitive information.
- For the latest security tips and official announcements, please visit our Security Centre at [Link to RBC Security Page] or check the Secure Messages within Online Banking.

Thank you for helping us keep your accounts secure.

Sincerely,

Royal Bank of Canada

Royal Bank — 123 Finance Avenue, Suite 400, City, Country
• Tel: +1 (555) 123-4567

Sneaky – if you aren't alert!

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What's wrong with this picture?

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