

Your Chase banking account has a temporary hold placed on it by us. This could have been added as a result of unauthorized access or account security problems.

We need a little more information to confirm your identity.

Your security and privacy are important to us, Click the "verify button" to confirm your identity to solve this problem.



Why is this a scam?

The sender should be **Chase Bank**, not an individual with a cryptic, non-Chase Bank email account.

An unexpected email asks you to verify your identity by clicking on the blue "Verify Identity" button, but hovering the mouse over this button reveals a strange URL that does not link to Chase Bank (outlined in purple).

A professional email would not contain the poor sentence structure and grammar outlined in red.

The text outlined in orange contains HTML entities (" © &) that would not be visible as such in a professional document.

DO NOT CLICK ON LINKS OR BUTTONS IN UNEXPECTED EMAILS, especially those supposedly from your bank. Log in to your bank using a trusted bookmark. If you cannot log in because your bank account is truly "on hold", call or visit your bank.