



Q&A

Alan German & Chris Taylor
Ottawa PC Users' Group

Follow-up

Audio recording

Everyone: Remind Chris to start the audio recording!



Follow-up

Universal Plug and Play

- Last week Chris said he wasn't all that concerned about leaving UPnP enabled on a router
- Chris was wrong



Why UPnP can be good

- Program on your computer needs to open access to your network from the Internet to function
 - UPnP allows *program* to configure router
 - you don't have to understand how to do *port forwarding* on router

Why UPnP can be bad

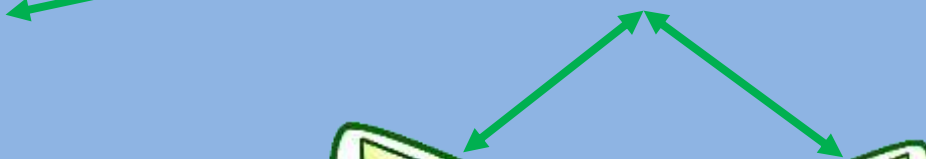
- Program on your computer can open access to your network from the Internet
 - *without you understanding what's happening (and implications)*
 - a vulnerability could allow attackers unintended access

You want to use it while on vacation



Your network

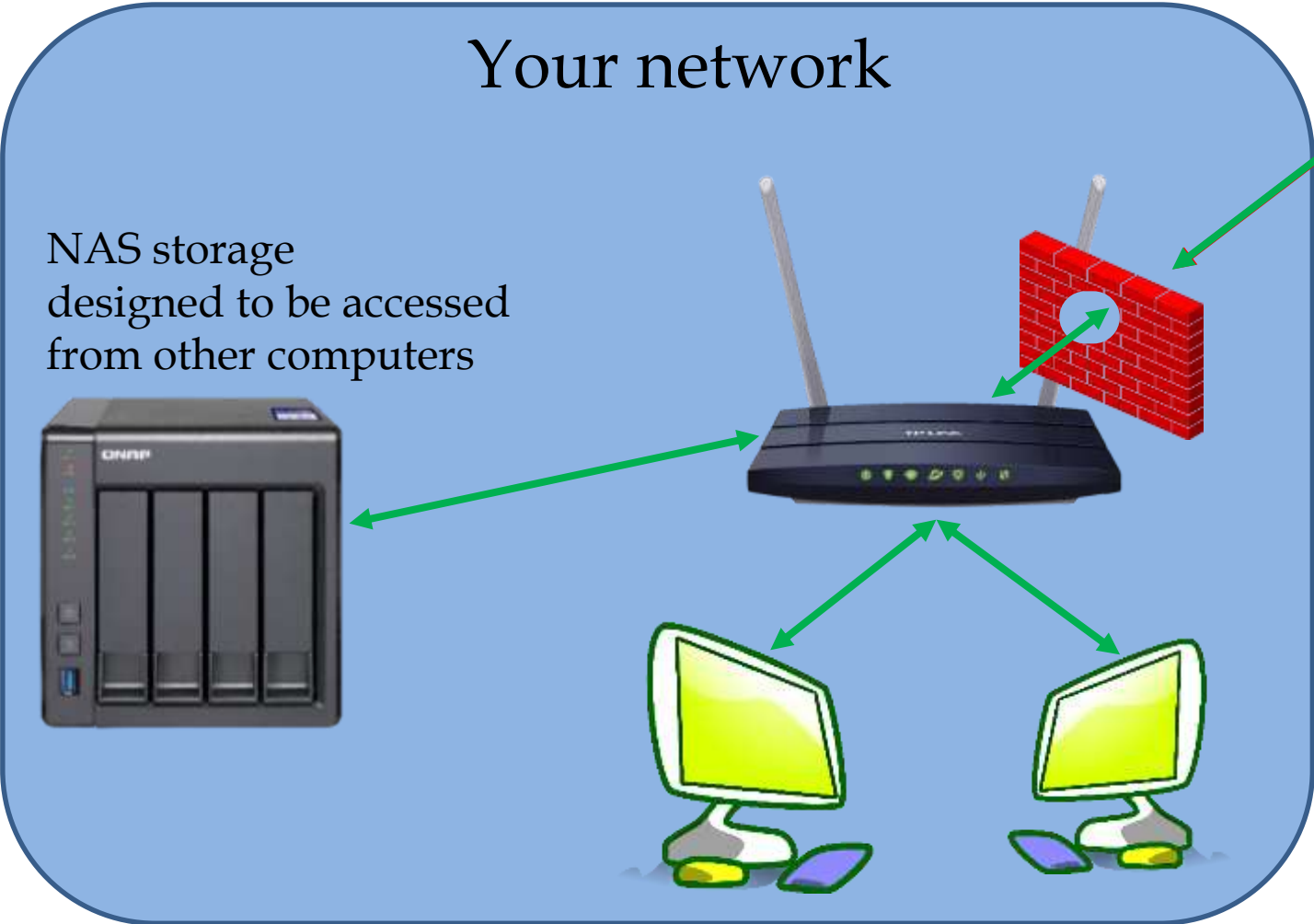
NAS storage designed to be accessed from other computers



NAS configuration has option *Access from anywhere*

That sounds cool!

UPnP
Opens port in firewall
NAS requires password for Internet access
(we're not *stupid!*)



And all was good

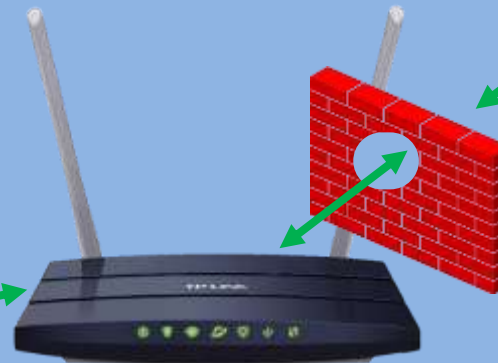
Until a vulnerability was found in the NAS

Allowing hackers in



Your network

NAS storage
designed to be accessed
from other computers



And they deleted or
encrypted all your
files and demanded
ransom

Follow-up

Maybe UPnP is too dangerous

- Do you know *every program on every device* on your network that might use UPnP to punch holes in firewall?
- You can manually punch holes in firewall
 - *port forwarding*
- UPnP just just makes it easier
 - maybe too easy
- **My revised advice – disable UPnP in router**

Share

Basic Snipping Tool

- Static screen capture
- Windows' Snipping Tool
- *Start – Windows Accessories – Snipping Tool*
- Keeps telling me it's
“moving to a new home”
but, so far, it hasn't!

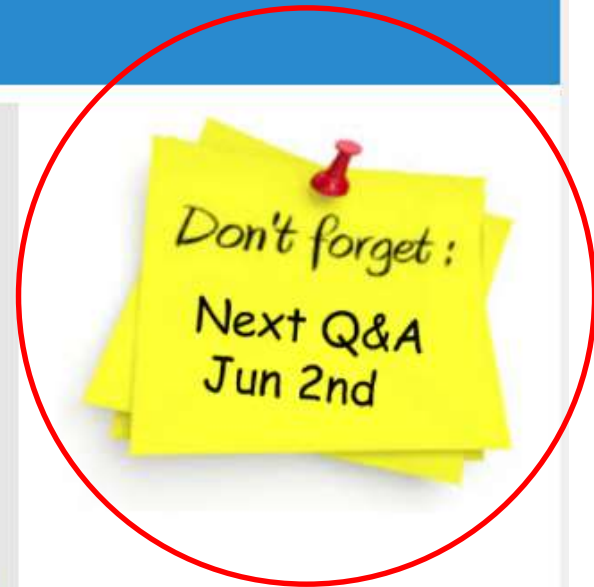


Q&A

Q&A HAS GONE ON-LINE!

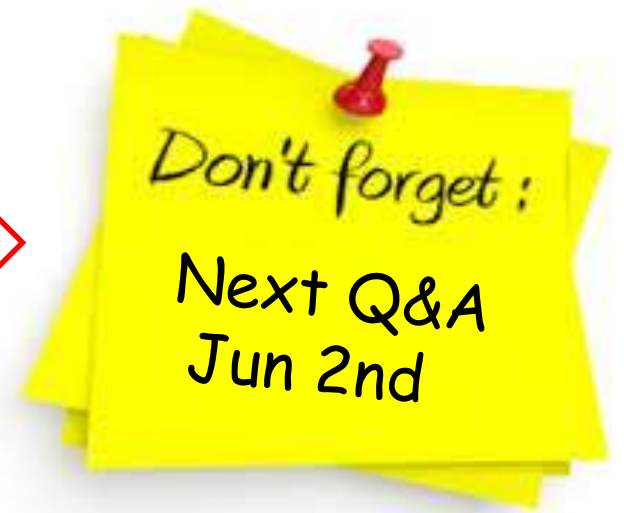
Our next Q&A session will commence at 7:30 pm on Wednesday, June 2nd. Questions on any computer-related issues are welcome, as are mini-presentations of your favourite computer program or on an interesting topic that you would like to share with the group? Send your questions or the details of what you would like to share to: SuggestionBox@opcug.ca

Everyone is welcome to attend Q&A sessions and to ask questions about their specific computer-related problems. Join us at: <https://tinyurl.com/opcug-meeting> (if you use the Zoom client, the meeting ID is 924 9556 0898 and the password is opcug)



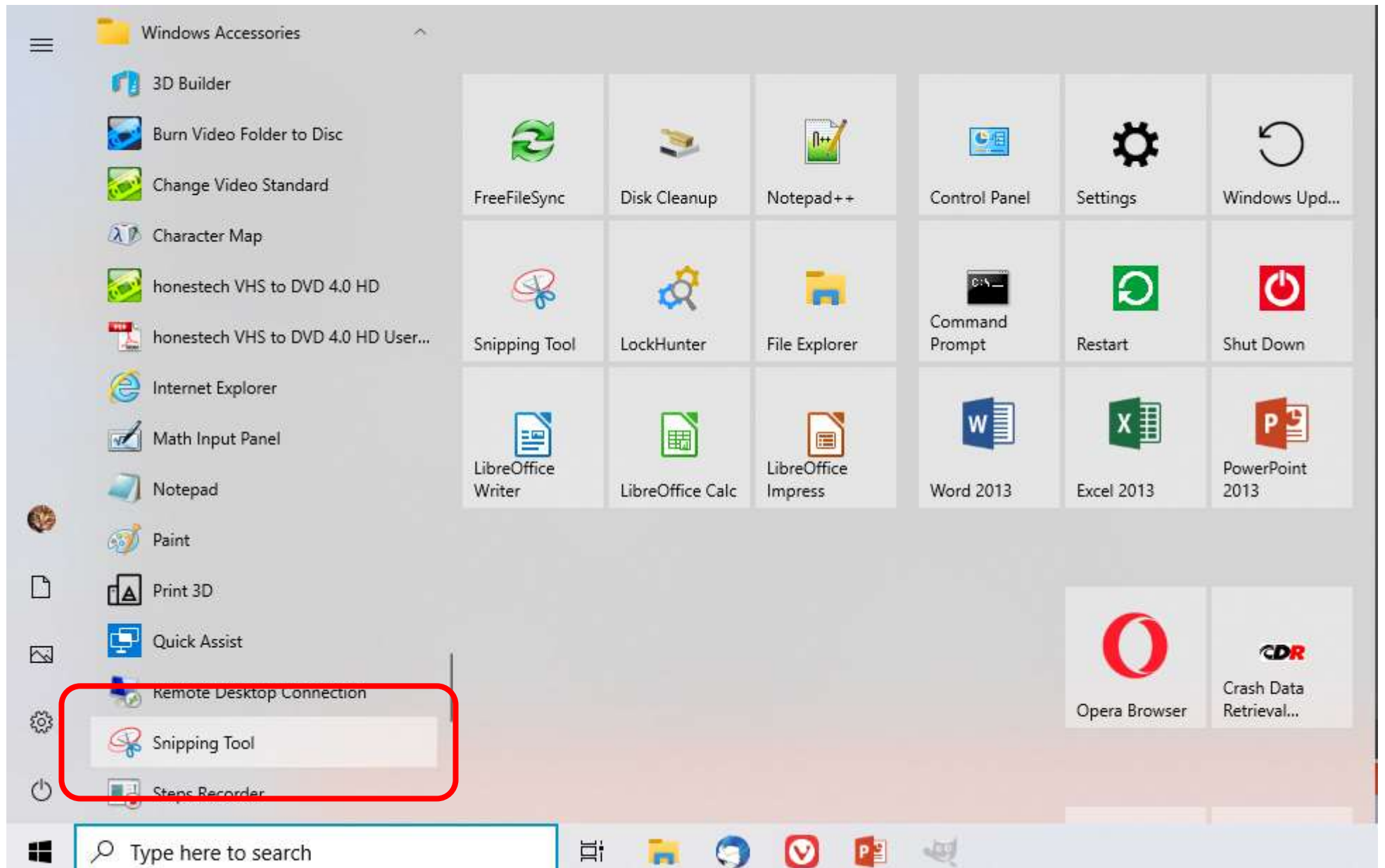
Posted as a PNG image

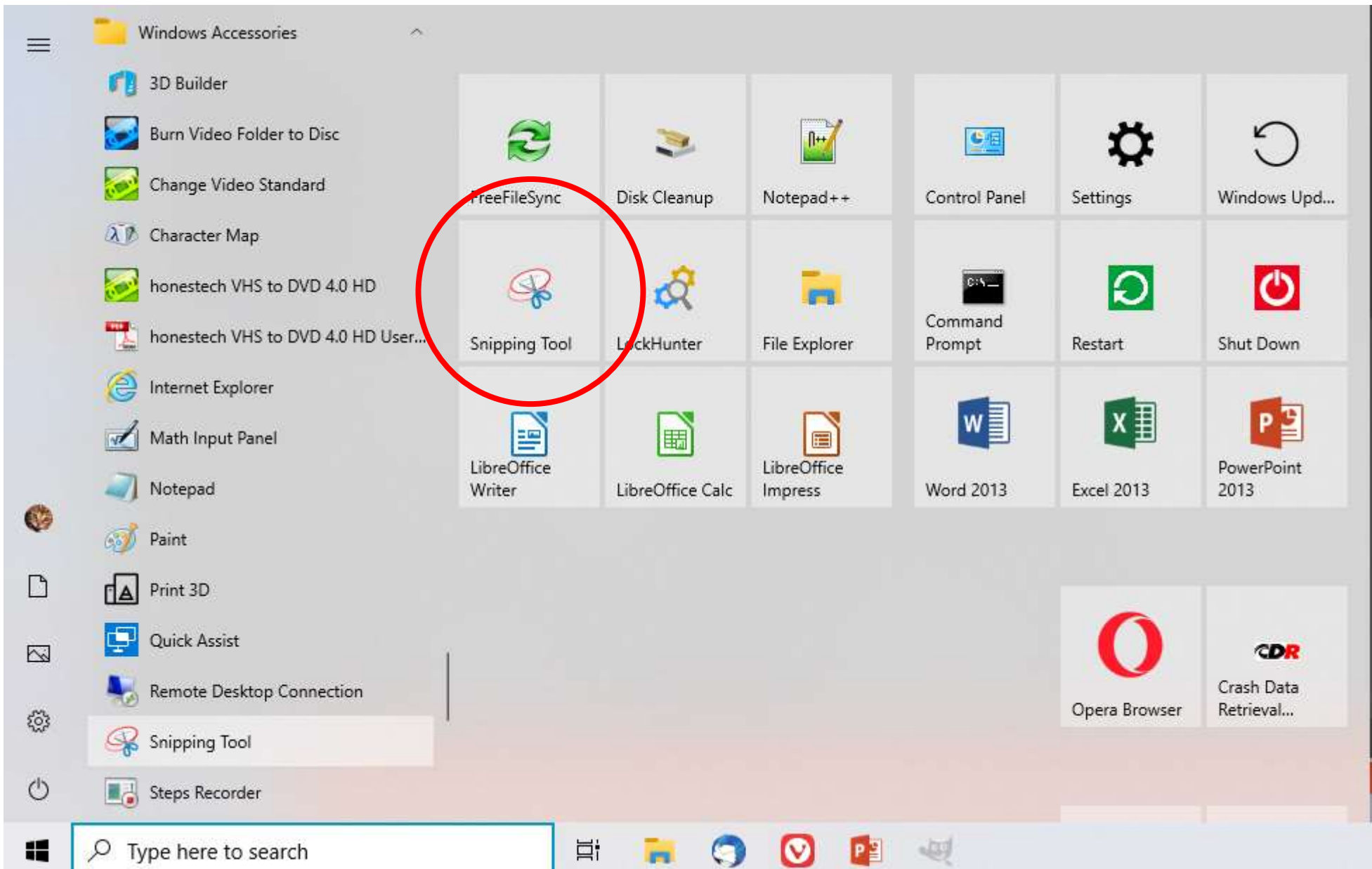
Grab the image from
the PowerPoint slide



**Send your questions,
answers, and topics
you wish to share to:**

SuggestionBox@opcug.ca





Q&A.pptx - PowerPoint

FILE HOME INSERT DESIGN TRANSITIONS ANIMATIONS SLIDE SHOW REVIEW VIEW

Session Initiation Protocol

- SIP does seem to be all about Voice over IP
- any home phone service might now require it

Anyone know for sure?

51 Fun Facts physicsworld

- Hyperscale Data Centres (250,000+ servers)
- Bare-bones hardware
- No video hardware/connectors (no displays)
- No blinking lights (nobody to look at them!)

Millions of Transistors - Powering the Smart Physical World p.22-104 No. 2 (January, 2012)

52 Any other Questions Comments Shares?

53 Tech Café

Reduce the Anxiety of Managing Your Passwords Using #PasswordJuggling

Monday, June 7, 2021 4:00 pm

54 09 June WEDNESDAY Origins of EdTech

Marcana Edmedia Centre CEO, Chu Legacy Per Doud

55 Send your questions, answers, and topics you wish to share to: SuggestionBox@opcug.ca

Snipping Tool

New Mode Delay Cancel Options

Select the snip mode using the Mode button or click the New button.

Snipping Tool is moving...

In a future update, Snipping Tool will be moving to a new home. Try improved features and snip like usual with Snip & Sketch (or try the shortcut Windows logo key + Shift + S).

Try Snip & Sketch

Don't forget: Next Q&A Jun 2nd

Send your questions, answers, and topics you wish to share to:

SuggestionBox@opcug.ca

Click to add notes

SLIDE 55 OF 56 ENGLISH (CANADA) NOTES COMMENTS 104%

Q&A.pptx - PowerPoint

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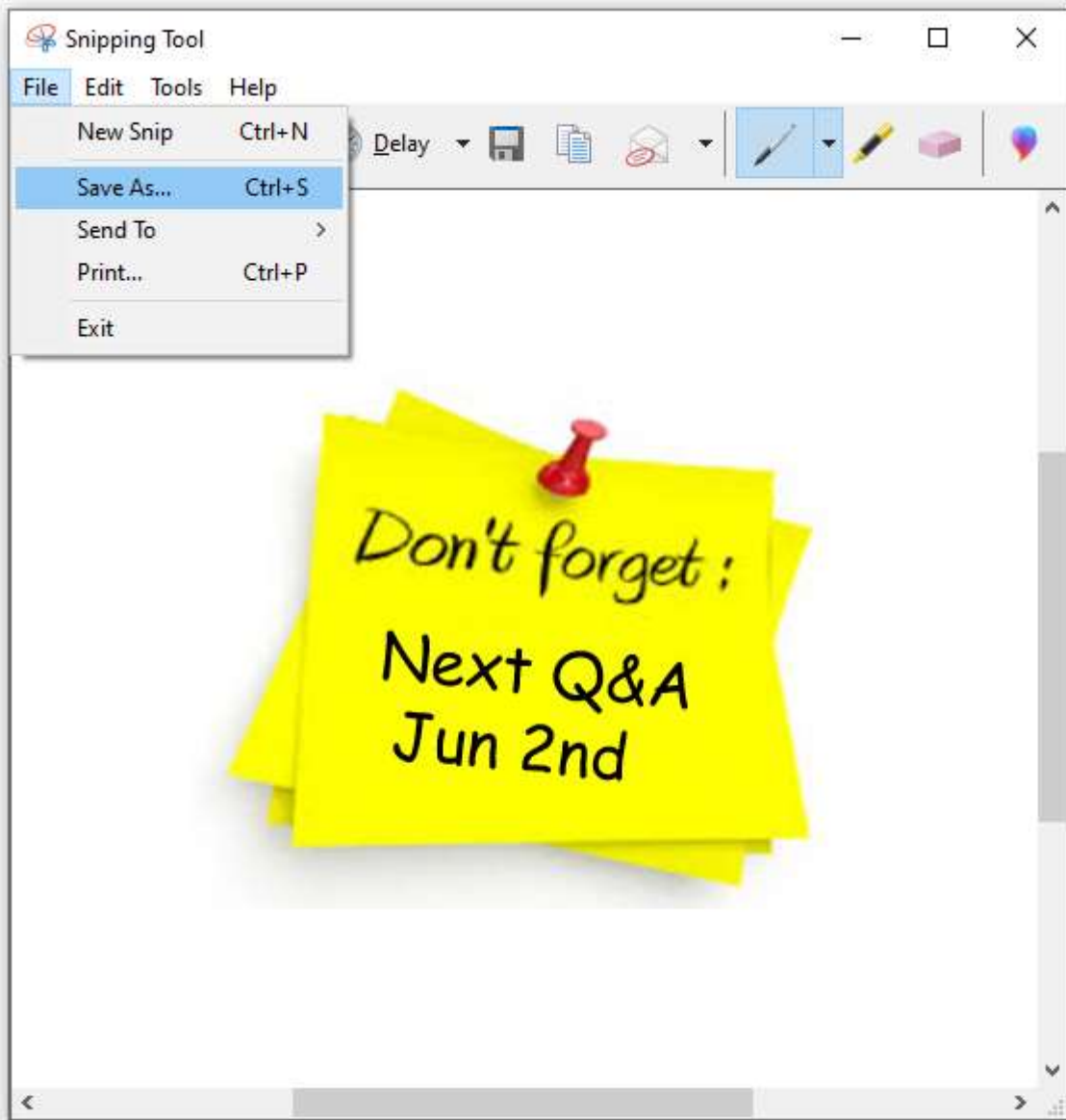
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GREENSHOT



As a Windows User...

How often do you take Screenshots?



You may be missing...





**A Light-weight, Multi-Featured Tool for
Windows!**

Incredibly User-Friendly!



Incredibly Instant!

**Completely
Free!**

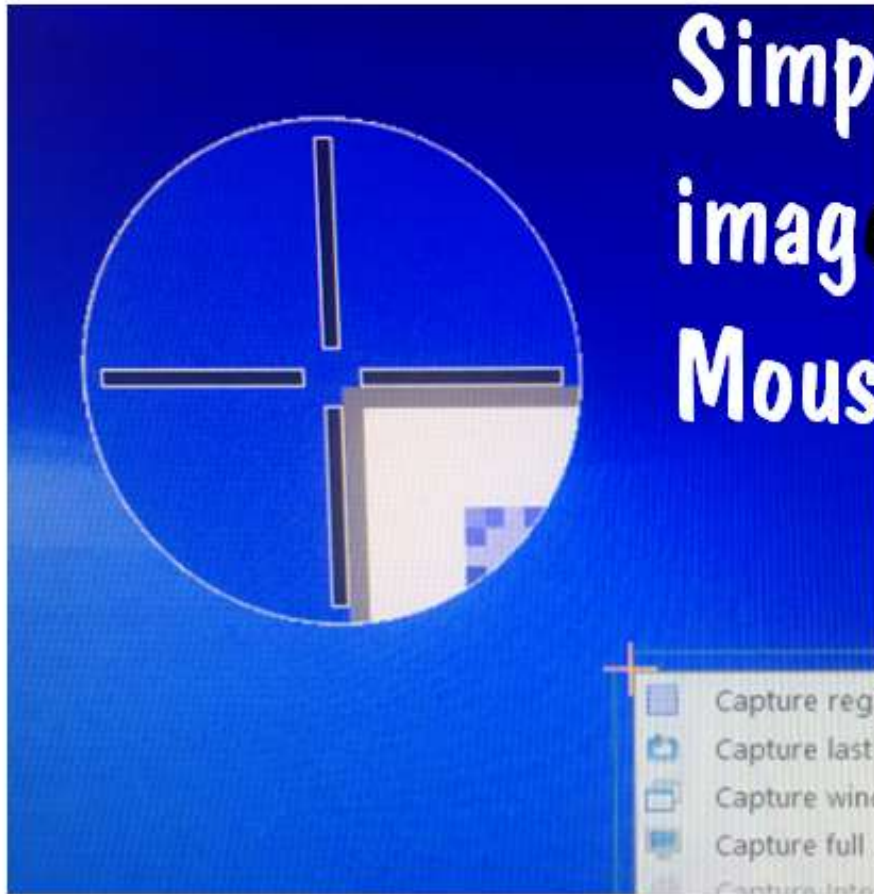
GREENSHOT

runs quietly in the background...

It activates instantly, with a single keypress!

Then, you select “any portion of your screen”



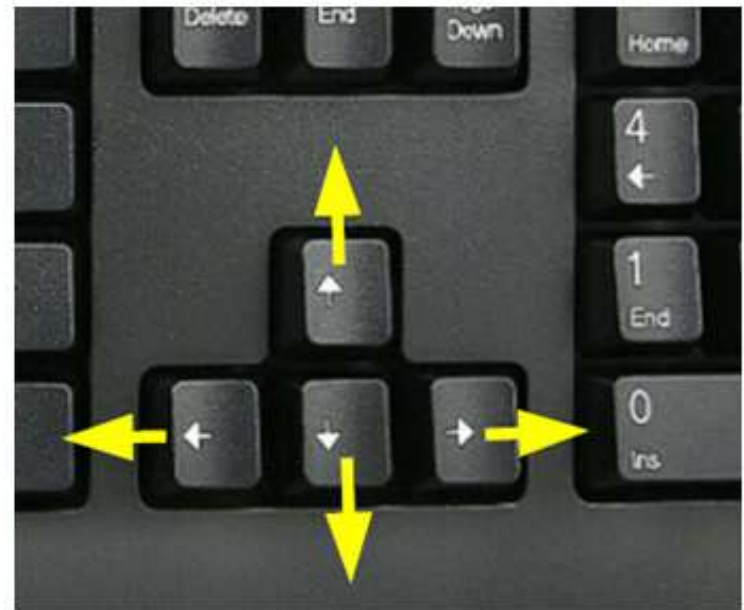


Simply select your
image with your
Mouse...



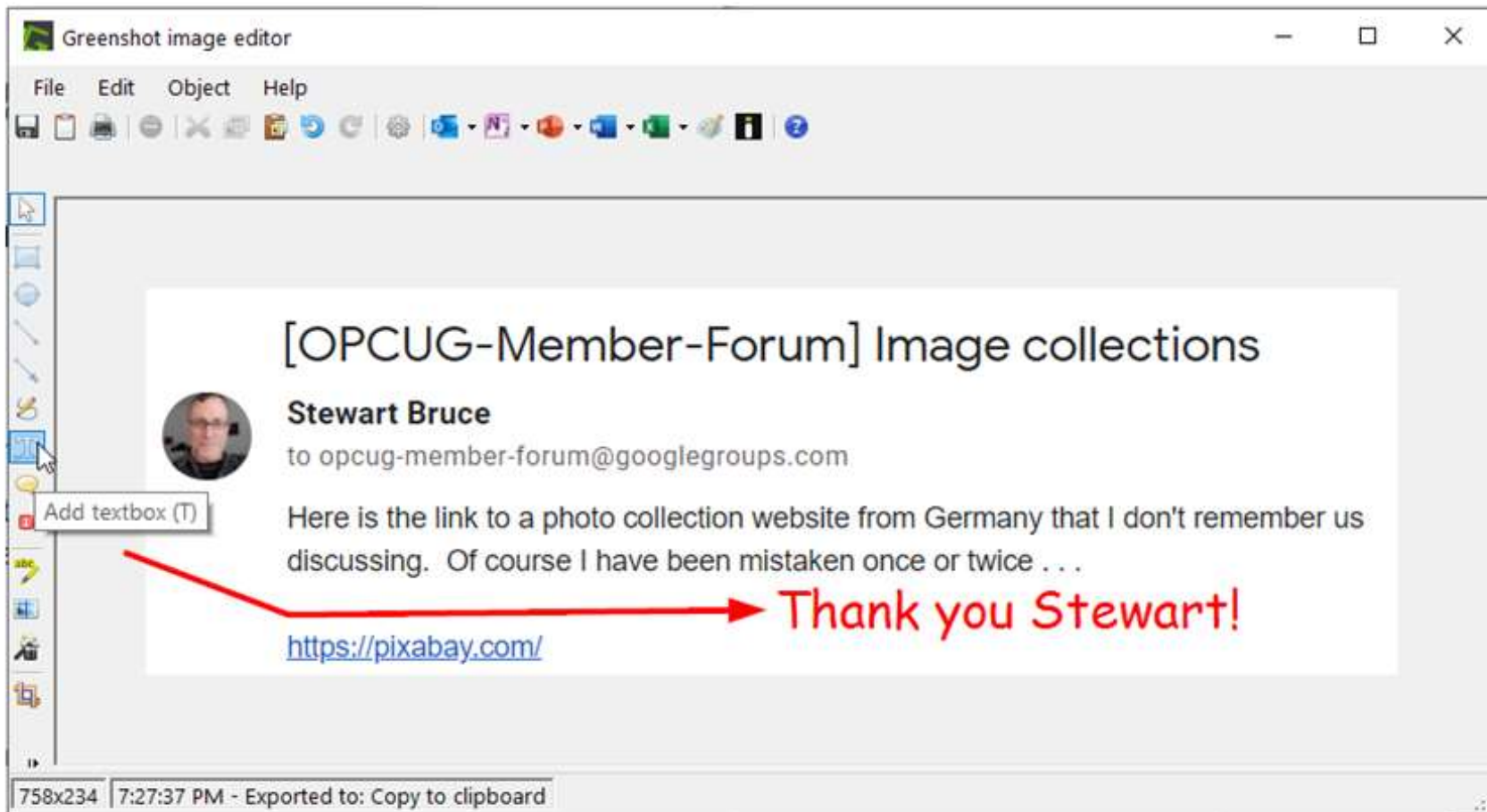
Using the Handy
Magnifier!

Use "Mouse & Arrow Keys"
at the Same Time!

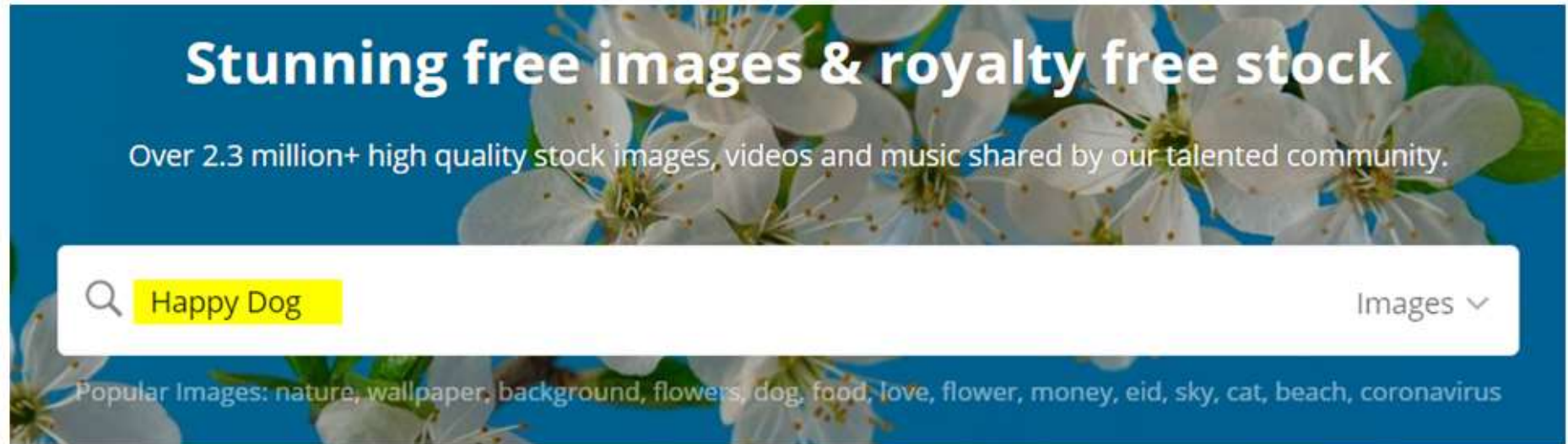


Greenshot Copies **Anything!**

Then instantly.... **Image Editor opens...**



pixabay.com is a Stewart Bruce Tip!



I'm not good with graphics, I don't want to take time to "download and save" etc...

Greenshot allows me to Instantly "Copy & Paste" my **Happy Dog** into any Email, or any Application!

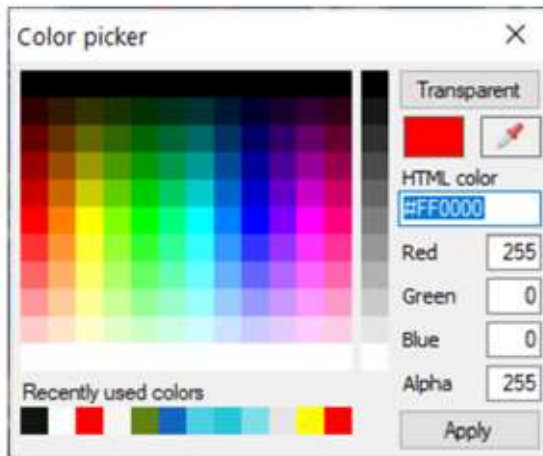




Even if you have no experience working with graphics, you will be amazed how easy it is to use the

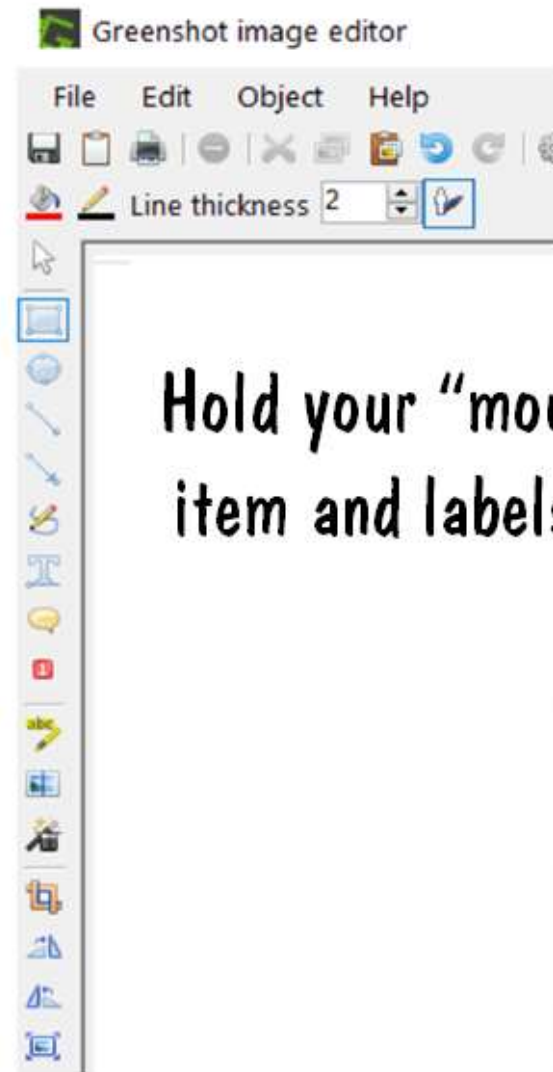
**Greenshot
Image Editor!**



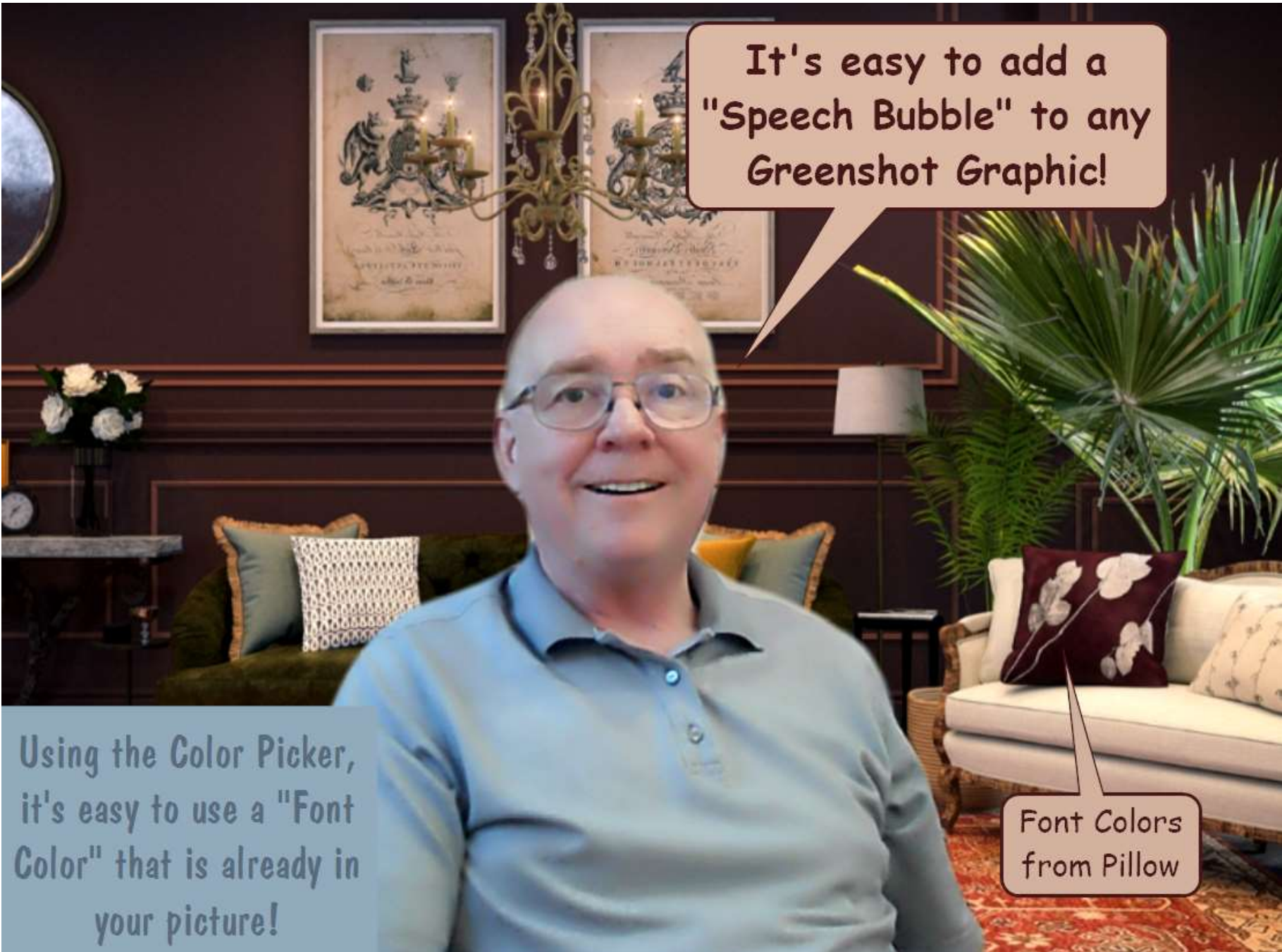


“Color Picker” will sample and match any color, from any open window on your computer!


Greenshot will make you an Instant Graphics Expert!



Hold your “mouse over” each item and labels will appear!

A man with glasses and a light blue polo shirt is sitting in a living room. The room features dark wood paneling, a chandelier, framed pictures, a green sofa with a white patterned pillow, and a white sofa with a dark floral pillow. A speech bubble points to the man.

It's easy to add a "Speech Bubble" to any Greenshot Graphic!

A speech bubble points to a dark floral pillow on a white sofa.

Font Colors from Pillow

A blue text box with white text.

Using the Color Picker, it's easy to use a "Font Color" that is already in your picture!

As already mentioned...

GREENSHOT

**Will instantly capture,
anything on your screen!**



flamingtext.com

or



cooltext.com

Free Logo Designs

Create your amazing logo from 1000s of awesome designs



flamingtext

www.flamingtext.com

Free Logo Designs

Create your amazing logo from 1000s of awesome designs

Happy Birthday Bob

Get Started

Happy Birthday Bob

Happy Birthday Bob

HAPPY BIRTHDAY BOB

Happy Birthday Bob

Happy Birthday Bob

Happy Birthday Bob

There are several
hundred
choices...


Happy Birthday Bob Happy Birthday Bob

HAPPY BIRTHDAY BOB Happy Birthday Bob

Happy Birthday Bob

FREE for personal and academic use
For commercial use: click buy logo



 Buy logo



Edit logo



Download



Facebook



Save to account

Happy Birthday Bob

You are Looking Great

Create "Custom Cards"
in minutes...

(Using "Card Stock" Paper)

and **GREENSHOT**

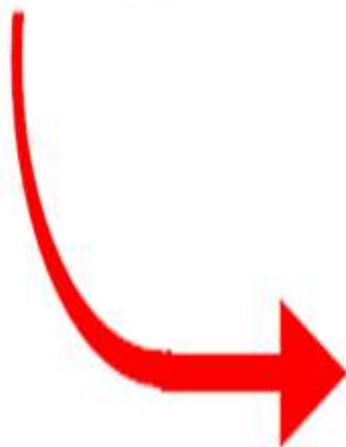
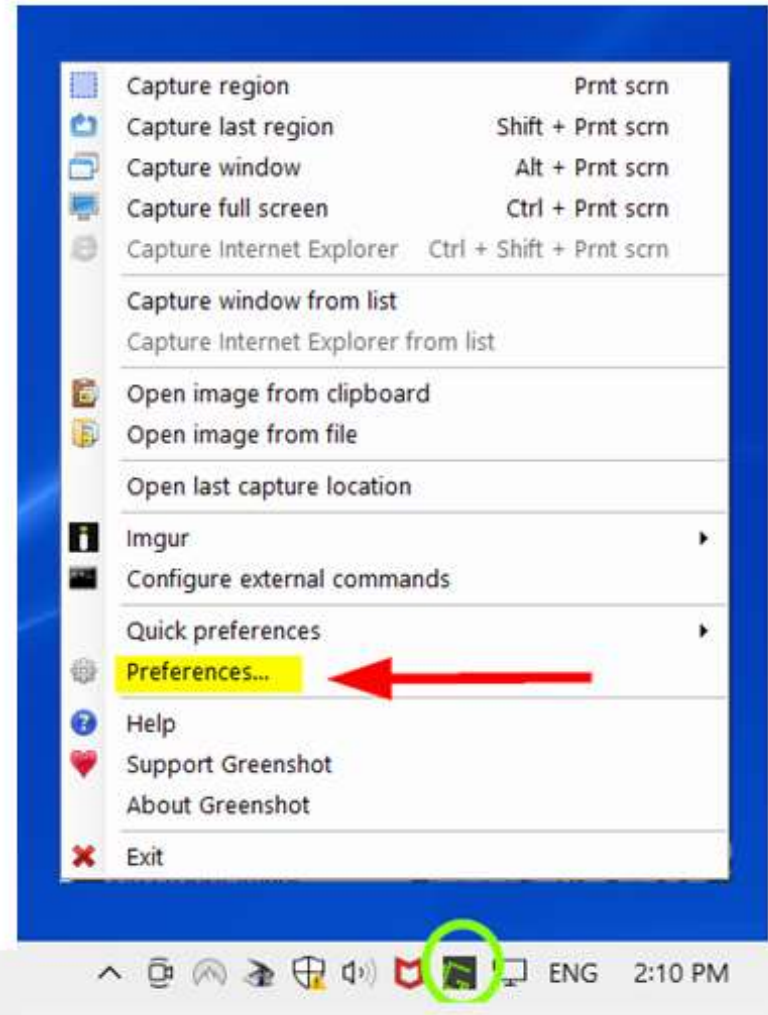
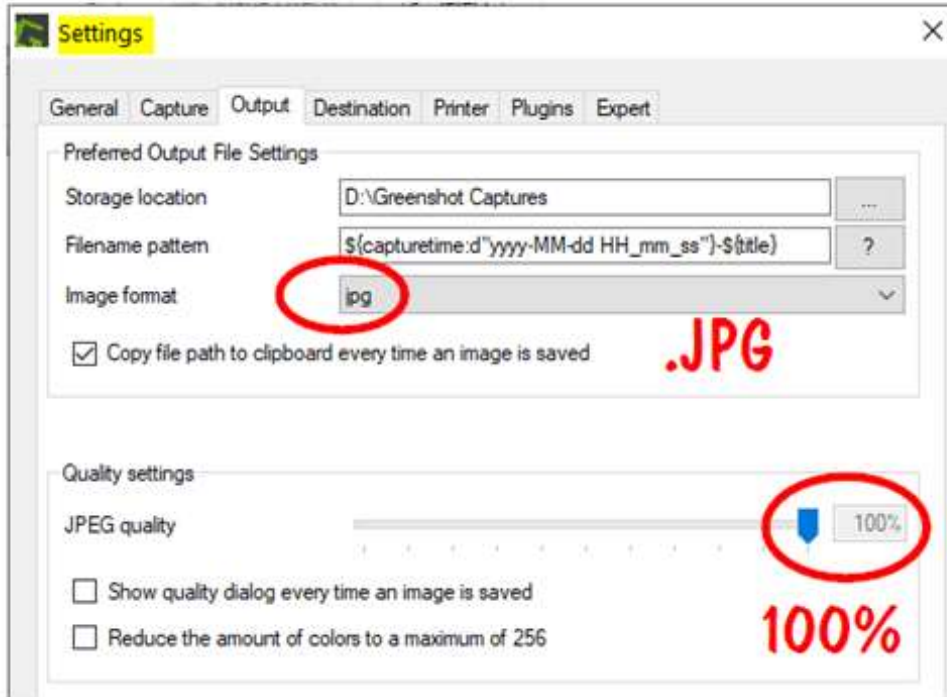


Image Sizing... Preferences

GREENSHOT



(Windows Taskbar Icons)

Quick Image Resizing for Email or Website etc.

Original File

2.3 MB

GREENSHOT

169 KB



If you don't have a "Screenshot Tool"

Try ***GREENSHOT***

getgreenshot.org

DOWNLOAD NOW

FREE!

Greenshot is completely
free and open source!

Entire Installation: **Less than One Minute!**

No Signups! No Passwords! No Reboot!



Chris Taylor

Ottawa PC Users' Group

Newsletter



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[Reviews](#)

Greenshot

by Chris Taylor

When writing articles for the newsletter, I often include screenshots which illustrate a particular operation or configuration on the computer.

Windows includes a function for taking screen captures, but it is pretty rudimentary. You can press the Print Screen button on your keyboard to capture the full desktop, or Alt-Print Screen to capture just the active window. You can then paste the screenshot into any application that can handle a graphic.



I always enjoy using **GREENSHOT**

***Don't forget to read this Amazing Review!**

<https://opcug.ca/Reviews/Greenshot.htm>

GREENSHOT

Questions?



Chris Taylor



Are Square Payments Secure?

- Several vendors at a farmers' market were using Square for credit card payments
- I received an e-mail message with the confirmation (I guess that it uses the e-mail address on file for that credit card)
- The more I thought about it, the more I questioned the security
- I read a few things online, but I'm still not sure if payments through Square are secure



Share

Using Microsoft OneDrive

- We've had questions about OneDrive
- Kevin Stratvert to the rescue!
 - <https://www.youtube.com/watch?v=Xa-lx5bLF5o>



Share

Digital inheritance

- What happens to accounts in event of
 - incapacity
 - death
- Good practice
 - use a password keeper
 - give access to a trusted person
 - give instructions on what to do with each online account/service

Orion Clark

Share

Deleting accounts

- Final instruction for each account
 - delete account (probably)
 - “will” instructions - no passwords
- But how?
 - can be difficult sometimes
- Is it worth building a big list?

Share

Deleting account instructions



- Facebook
 - Account settings | Security
 - legacy contact or deactivate account
 - anything shared will remain visible elsewhere
 - Delete my Account page
 - Permanent (to fully delete)
 - option to keep messenger or deactivate instead
 - opportunity to download all information

Share

Deleting account instructions



- Google
 - many account/services tied to Google
 - download all files first before proceeding (Google Drive, Google Photos, Gmail)
 - use Google Delete Google Account link
 - if email address set as a recovery email on a bank account (or other service), you may have difficulty resetting your bank password
 - YouTube can be deleted separately
 - overview | under name/email, click advanced option to delete YouTube channel
 - deleting your Google+ will not delete YouTube channel

Share

Deleting account instructions



Microsoft

- Microsoft
 - Close account page after you have cancelled your subscription with Microsoft
 - use up Skype credit
 - if you have a Windows device with *Reset Protection* enabled, disable before closing your account.
 - otherwise your phone could become unusable after the account is closed
 - set up automatic email replies in Outlook
 - takes 60 days
 - problems: call 800-Microsoft

Share

Deleting account instructions



- Ancestry

- deal with your subscription information



- Amazon

- email Amazon Canada Customer Service link

- call 866-216-1072

- 202-266-2992 for International customers



- Spotify

- Accounts page sign out

- Close My Account link or email support@spotify.com with your login information, date of birth, etc.

Share

Useful articles

- How-To Geek

How-To Geek

- How to Delete Your Old Online Accounts (and Why You Should)

- <https://www.howtogeek.com/714981/how-to-delete-your-old-online-accounts-and-why-you-should>

c|net

- CNET

- 6 ways to delete yourself from the internet

- <https://www.cnet.com/how-to/remove-delete-yourself-from-internet>

Share

Useful articles



- PCMag
 - How to Delete Your Accounts From the Internet
 - <https://www.pcmag.com/news/how-to-delete-your-accounts-from-the-internet>



- CNBC
 - How to set your Google account to delete itself after you die
 - <https://www.cnbc.com/2019/05/28/how-to-set-google-to-delete-everything-after-i-die.html>
 - How to set your Facebook account to delete itself after you die
 - <https://www.cnbc.com/2019/05/30/how-to-set-facebook-to-delete-everything-after-i-die.html>

Share

Can't find a way to delete?

- Remove financial payment information
 - credit card numbers, links to bank accounts
- Delete private data
 - address, birthday, address, pictures
- Anonymize accounts you can't delete
 - change email address & other personal information to something random
 - Wait: certain accounts can be configured to delete if inactive after a period of time

Share

Can't find a way to delete?

- Sites with instructions for closing some accounts/services



ACCOUNTKILLER

<https://accountkiller.com>

justdelete.me

<https://justdelete.me/>

 Legado

<https://www.joinlegado.com/>

Share

Final words

- Accounts such as Starbucks, Walmart, Wikipedia, Wordpress.com can't be deleted
 - based on current information
- Some digital assets must be mentioned in will (e.g. bank accounts & credit cards)
 - you must be identified as the executor
 - copy of death certificate required
 - get written confirmation account is closed
 - last statement must be paid by estate



**Any other:
Questions
Comments
Shares?**

Reduce the Anxiety of Managing Your Passwords Using **#Passwordphrasing**

Monday, June 7, 2021
4:00 pm



Lawrence Patterson

Register at <https://bibliottawalibrary.ca/en/program?text=tech+cafe>

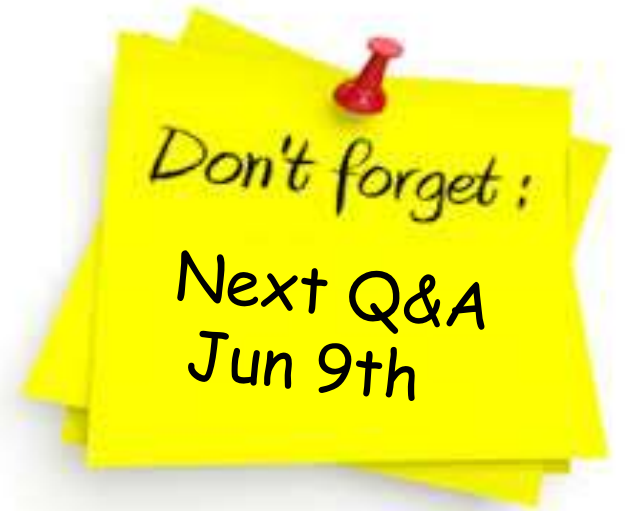
09 JUNE
Video conference
WEDNESDAY



Origins of EdTech

Mariana Ludmila Cortés
CEO, One Laptop Per Child





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