



Q&A

**Alan German & Chris Taylor**  
**Ottawa PC Users' Group**

Follow-up

# Computer E-Magazines

New Magazine Issues Checked Out to your RBdigital Magazines Collection - Mozilla Thunderbird

File Edit View Go Message Tools Help

Get Messages Write Address Book Previous Next

From: RBdigital Portal (Do Not Reply) <rbvsn@rbdigital.com> ☆

Subject: New Magazine Issues Checked Out to your RBdigital Magazines Collection


To: Me <alan@alanandcarol.ca> ☆

Reply Forward Archive Junk Delete More

**Magazines and Comics will no longer be available through RBdigital after March 31, 2021.**

Dear Alan Gershen,

The newest issue of these magazines are now checked out to your account.



April 01, 2021

Read the new issue(s) and browse all available RBdigital Magazines titles by clicking on the magazine cover.

**Note:** you may also browse and checkout this and all RBdigital Magazines in mobile apps:  
[iOS](#) | [Android](#) | [Kindle Fire](#)

Thank you for using RBdigital Magazines.  
Get it set up for the screen? [Request an issue!](#)

This is an automated message. Please do not reply to this email, as this email address is only configured for sending emails.

For technical assistance please send requests to "yourrbdigitalsupport@recordedbooks.com".

00

File Edit View Bookmarks Tools Window Help Product | RBdigital

Product | RBdigital

ottawaon.rbdigital.com/magazine/4360/523488 Search Google JS

SIGN OUT HELP EN |

Ottawa Public Library Biblioth que publique d'Ottawa

← BACK

Magazines have moved to the Libby app. Access before

to the M

**Message** ✕

library is not subscribed to Zinio service

PC Magazine

ISSUE DATE GENRE

100% 9:49 PM



BACK

Magazines have moved to the Libby app. Access to these titles in RBdigital will end on or before March 31, 2021. Get started with Libby.



PC Magazine

ISSUE DATE April 1, 2021

GENRE Computers & Technology





## Overdrive Magazines (Formerly RBDigital Unlimited Magazines - Zinio)

A package of over 3,000 popular titles (including The Economist, Canadian Living, National Geographic, The New Yorker, and many more) with varieties of languages and up to three years of back issues are now available for unlimited simultaneous access with...

→ [Go to Overdrive Magazines \(Formerly RBDigital Unlimited Magazines -Zinio\)](#)

! RBdigital Unlimited Magazines (Zinio) service from RBdigital had been transferred to the OverDrive

## Help guide

[Visit Libby Help](#)  
[How to use Libby for Magazines](#)

[Privacy Policy](#)  
[Terms & Conditions](#)

**COVER STORY**

**SPRING CLEAN YOUR DIGITAL LIFE**

Spring's a great time to give all your tech—both physical and virtual—a good, thorough scouring.



**FEATURES**

**BREAK AWAY FROM ANDROID AND IOS: 7 FREE OPEN-SOURCE MOBILE OSES**



**WHAT'S NEW NOW**



**MICROSOFT TRANSFORMS WORD DOCUMENTS INTO POWERPOINT PRESENTATIONS USING AI**

Office insiders can try out the Transform command now, but all Word for the web users get the feature soon.



The cover of PC Magazine for April 2021. The background is a close-up of a white computer keyboard. Three tiny figures in jumpsuits are cleaning the keyboard: one is standing on a key and reaching up, another is bent over cleaning a key, and a third is standing on a key. The PC Magazine logo is in the top left. The main title 'SPRING CLEAN YOUR DIGITAL LIFE' is in large blue and white letters. Below the title are three 'HOW TO' articles: 'Deep Clean Your Computer Keyboard', 'Disinfect Your Phone and Electronics', and 'Declutter Your PCs, Phones, and Tablets'. At the bottom, it says 'DIGITAL EDITION' and 'APRIL 2021'.

**PC**  
MAGAZINE

**SPRING CLEAN  
YOUR DIGITAL  
LIFE**

**HOW TO** Deep Clean Your Computer Keyboard  
Disinfect Your Phone and Electronics  
Declutter Your PCs, Phones, and Tablets

DIGITAL EDITION  
APRIL 2021

# Spring clean your desk/computer/phone

- Digitize paper (scanner app)
- Use containers for flash drives, etc.
- Label chargers/cables
- Remove desktop/home screen icons
- Clear E-mail inbox - use folders
- Archive photos on the phone to your PC
- Remove unused apps
- Close open browser tabs





## **5. UPCYCLE CONTAINERS TO STORE ODDS AND ENDS**

You know those tins, decorative boxes, and packaging you keep because you think they'll be useful someday? Today's the day. Upcycle boxes and containers to store odds and ends: paper clips, charging cables, or whatever accumulates on your desk. Stackable containers make it even tidier. For larger items, try a shoebox or tissue box with the top cut off. Add a pop of color and design by covering your boxes in gift wrap or self-stick wallpaper.





## What's the NSIS folder?



- Kaspersky detecting 7-Zip
  - security vulnerabilities
  - even after installing latest 7-Zip
- Problem turned out to be files in
  - C:\Program Files (x86)\NSIS Uninstall Information\{32C8E300-BDB4-4398-92C2-E9B7D8A233DB}**
- What is NSIS?
  - other folders there with files
  - should I be concerned?

# A NSIS



- Nullsoft Scriptable Install System
  - open source program
  - used to create Windows installers
  - [https://nsis.sourceforge.io/Main\\_Page](https://nsis.sourceforge.io/Main_Page)
- Don't remove anything under `C:\Program Files (x86)\NSIS Uninstall Information\` unless you know what it's for
  - will remove ability to uninstall a program

# A 7-Zip? Really?



- Problem with 7-Zip fixed by removing  
`C:\Program Files (x86)\NSIS Uninstall Information\  
{32C8E300-BDB4-4398-92C2-E9B7D8A233DB}`
- Google for  
`{32C8E300-BDB4-4398-92C2-E9B7D8A233DB}`
  - Points to it belonging to  
CyberLink PowerDVD 14
- Probably you can no longer uninstall it

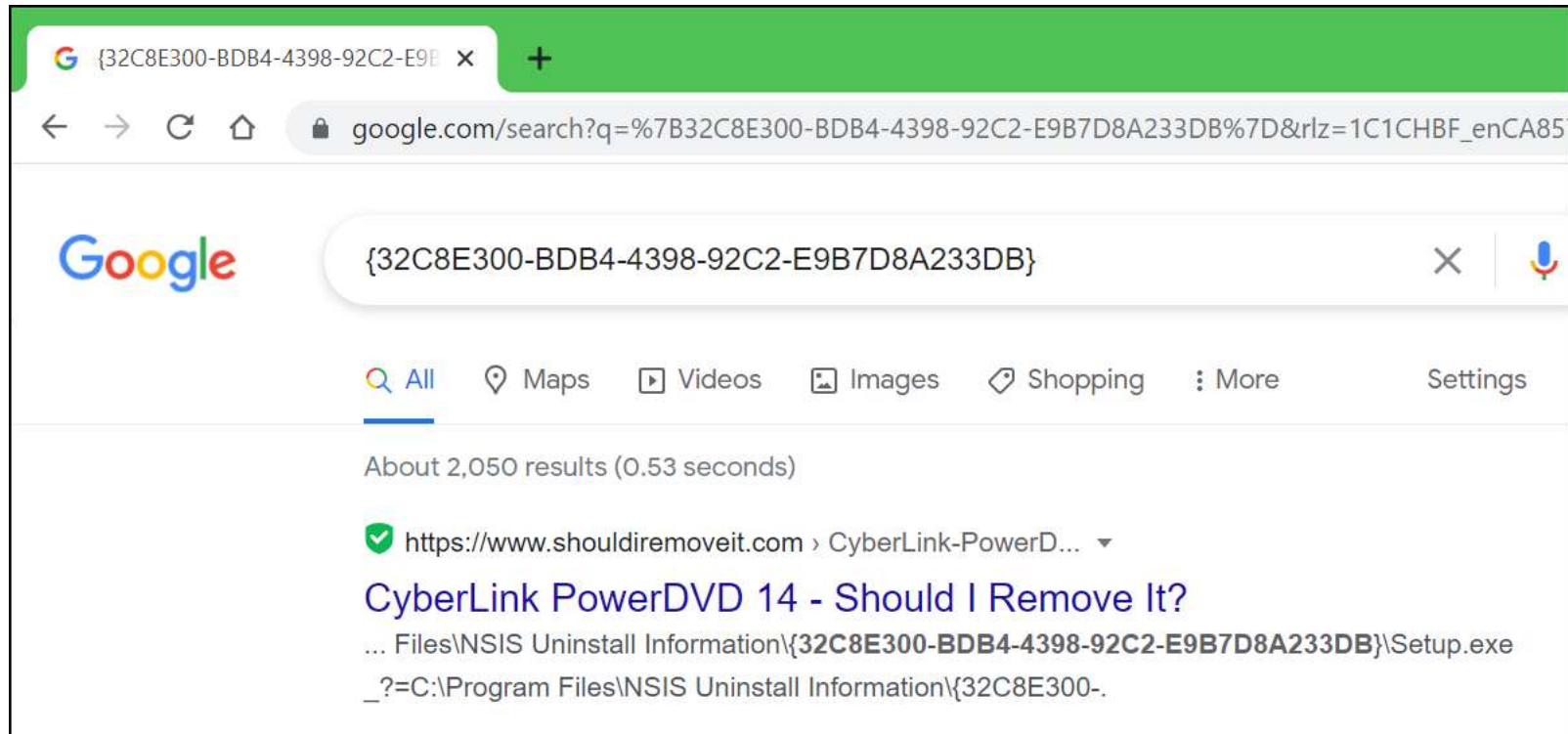
CyberLink  
PowerDVD

# A What to do?

- In such a situation, I would
- Try to positively identify program

# A What to do?

- Google the name of the folder under **C:\Program Files (x86)\NSIS Uninstall Information\**



# A

# What to do?

- Search registry

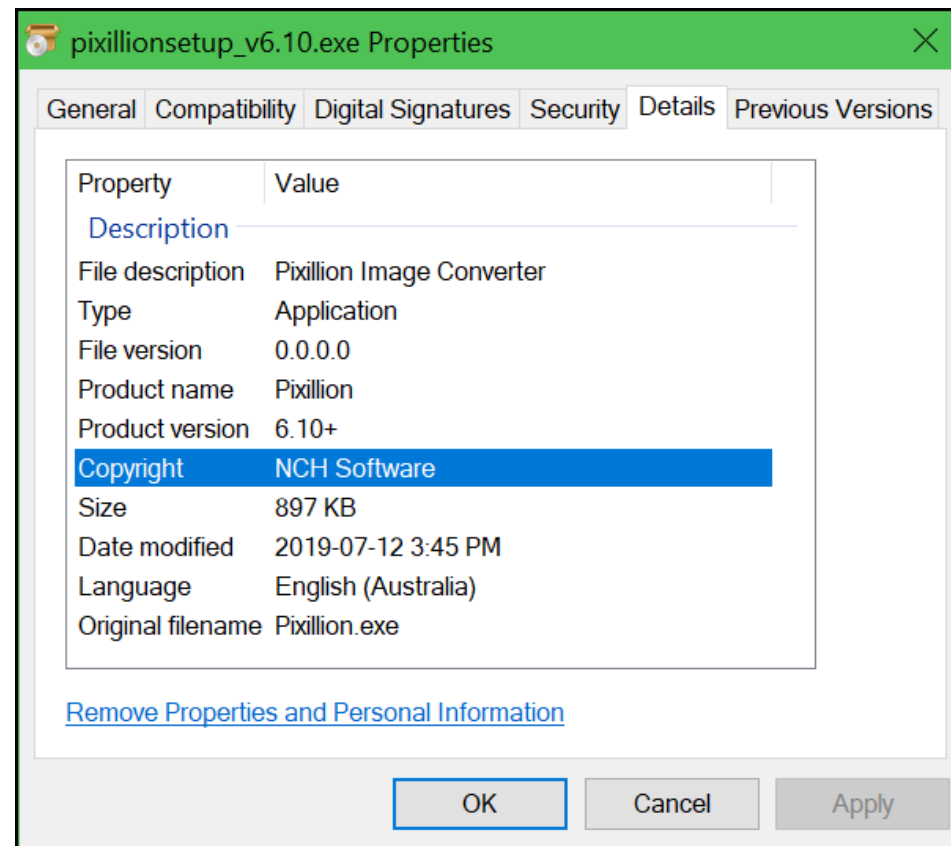
The screenshot shows the Windows Registry Editor window. The title bar reads "Registry Editor". The menu bar includes "File", "Edit", "View", "Favorites", and "Help". The address bar shows the path: "Computer\HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\Windows\CurrentVersion\Uninstall\{14E9DACB-8945-4B62-A19B-2C6245D48490}". The left pane shows a tree view with "Uninstall" expanded, and the selected key is highlighted. The right pane displays a list of registry values with columns for Name, Type, and Data.

Name	Type	Data
(Default)	REG_SZ	(value not set)
AuthorizedCDFPrefix	REG_SZ	
Comments	REG_SZ	LibreOffice 7.1 (multilanguage)
Contact	REG_SZ	LibreOffice Community
DisplayName	REG_SZ	LibreOffice 7.1.1.2
DisplayVersion	REG_SZ	7.1.1.2
EstimatedSize	REG_DWORD	0x000a6a60 (682592)
HelpLink	REG_EXPAND_SZ	<a href="https://www.libreoffice.org/get-help">https://www.libreoffice.org/get-help</a>
HelpTelephone	REG_SZ	
InstallDate	REG_SZ	20210328
InstallLocation	REG_SZ	C:\Program Files\LibreOffice\
InstallSource	REG_SZ	C:\Users\CTaylor\Downloads\
Language	REG_DWORD	0x00000409 (1033)
ModifyPath	REG_EXPAND_SZ	MsiExec.exe /I{14E9DACB-8945-4B62-A19B-2C6245D48490}
Publisher	REG_SZ	The Document Foundation
Readme	REG_SZ	

# A

## What to do?

- Right-click any EXE/DLL there and choose *Properties* | *Details* tab



# A

## What to do?

- If you can positively identify program
  - rename/move folder to another location?
    - make note of original location
  - leave for a period of time
    - month? year?



Share

# SmartApps

- Useful apps for Android smartphones and tablets
- What are your favourites?



[SuggestionBox@opcug.ca](mailto:SuggestionBox@opcug.ca)

*Can also be a program for the PC*

Share

# X-Plore File Manager



I have had this app in my wish list for a long time and recently installed it on one device as I keep tripping over recommendations across many websites.

X-plore is an Android file manager far beyond my understanding of Android that inspires me to try and learn more.

Very cool.

Stewart Bruce

<https://play.google.com/store/apps/details?id=com.lonelycatgames.Xplore>



# X-plore File Manager

Lonely Cat Games Tools

★★★★★ 203,491

**E** Everyone

Offers in-app purchases

 Add to wishlist

Install

- Dual-pane tree view
- Disk Map - see which files use the most space
- Cloud storage access: Google Drive, Dropbox
- Built-in viewers for PDF, images, audio, text
- Multi-selection - always available
- Configurable buttons and key shortcuts  
...and more

### X-plore

Privacy policy

Be careful about your data

Copying files

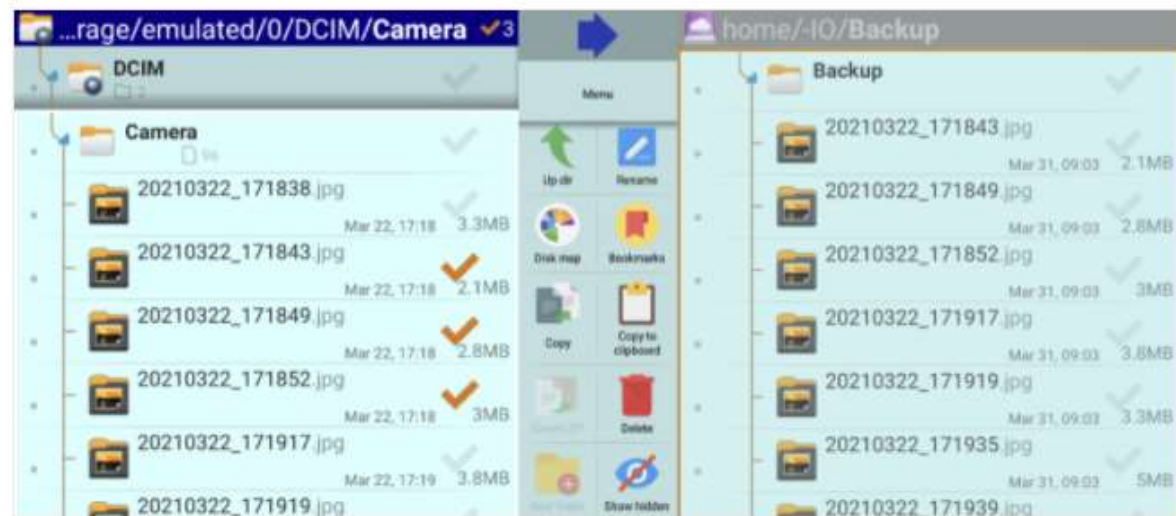
Multi-selection

Home > Docs > X-plore > Copying files

## Copying files

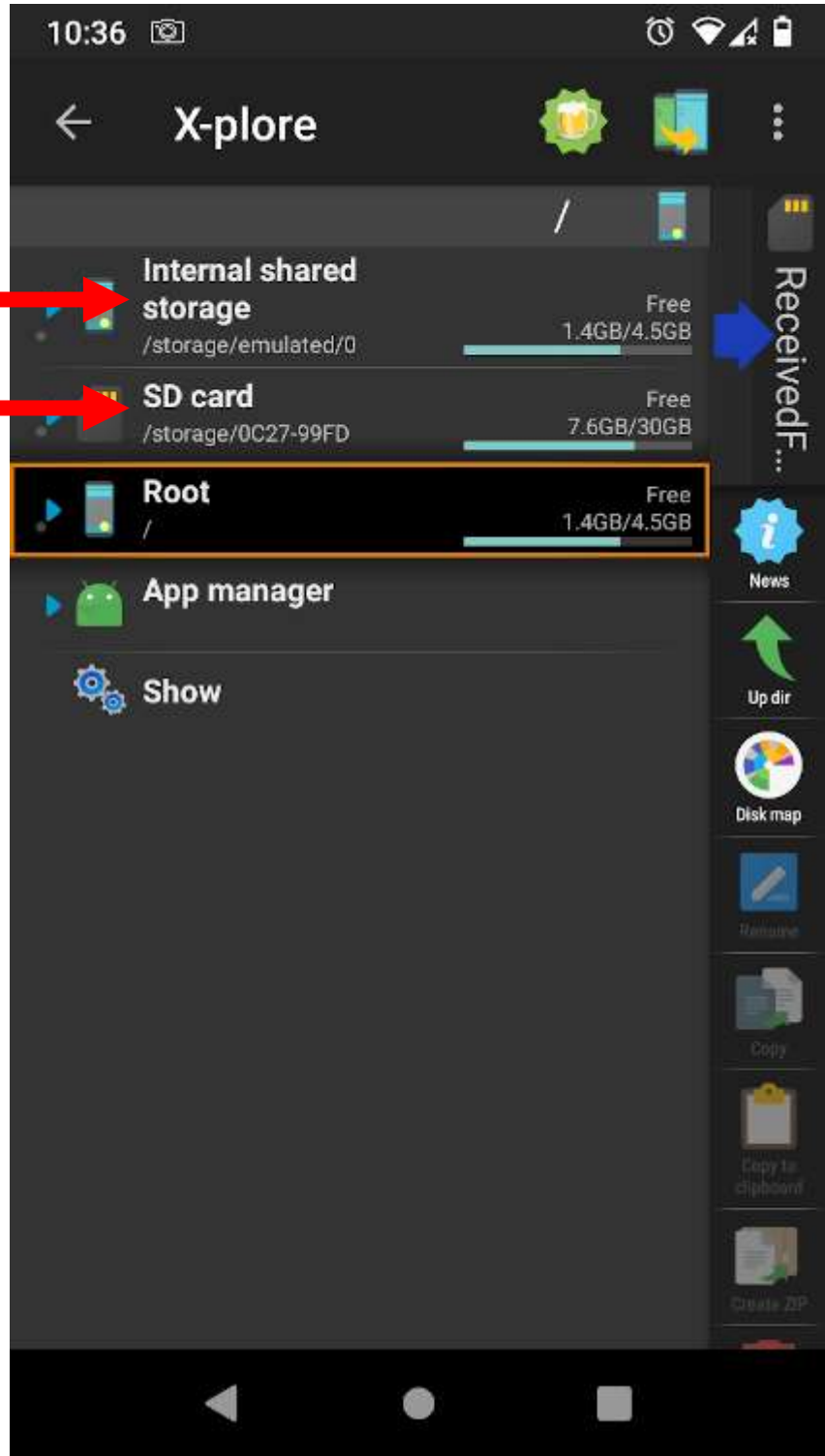
### Pane to pane mode

In Dual-pane file manager such as X-plore, the highlighted pane is source for all operations, including copy/move. The other inactive pane is destination for some operations such as copy/move.



Use *Switch pane* function to select other pane, and choose desired destination folder. (There are more ways how to switch panes: fling screen left/right, or use button, or use keyboard shortcut.) Then switch back to other pane from where you wish to copy, select folder or mark multiple files

<https://www.lonelycatgames.com/docs/xplore/>



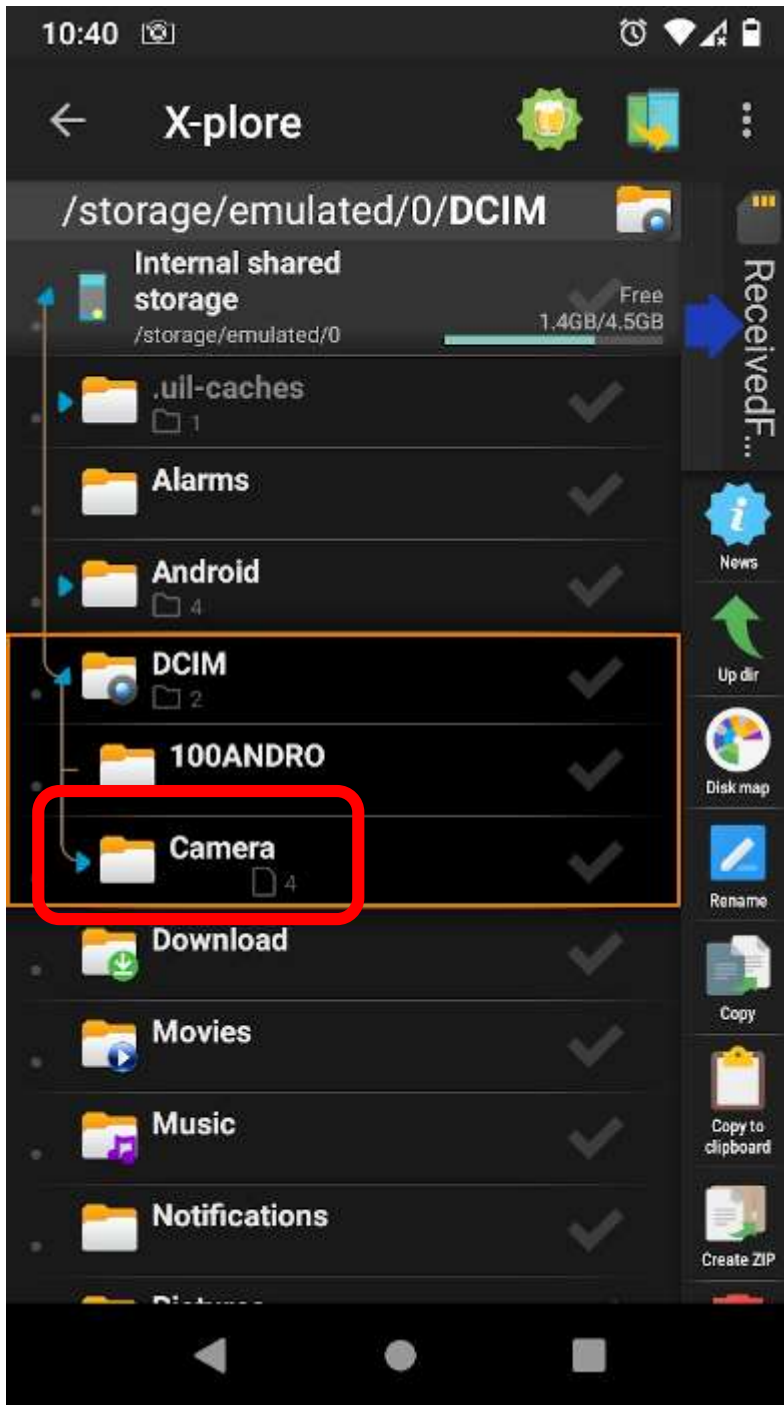
Phone's main memory

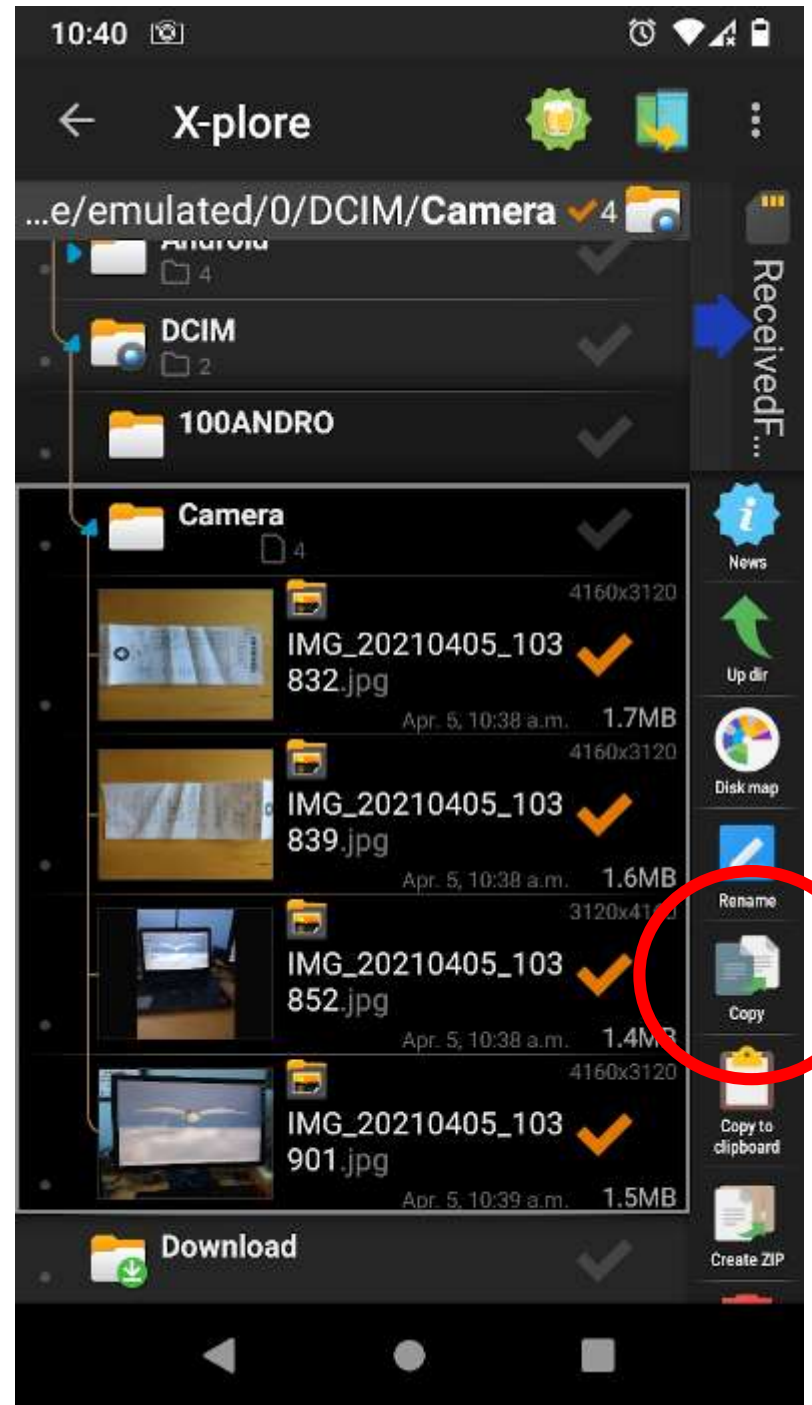
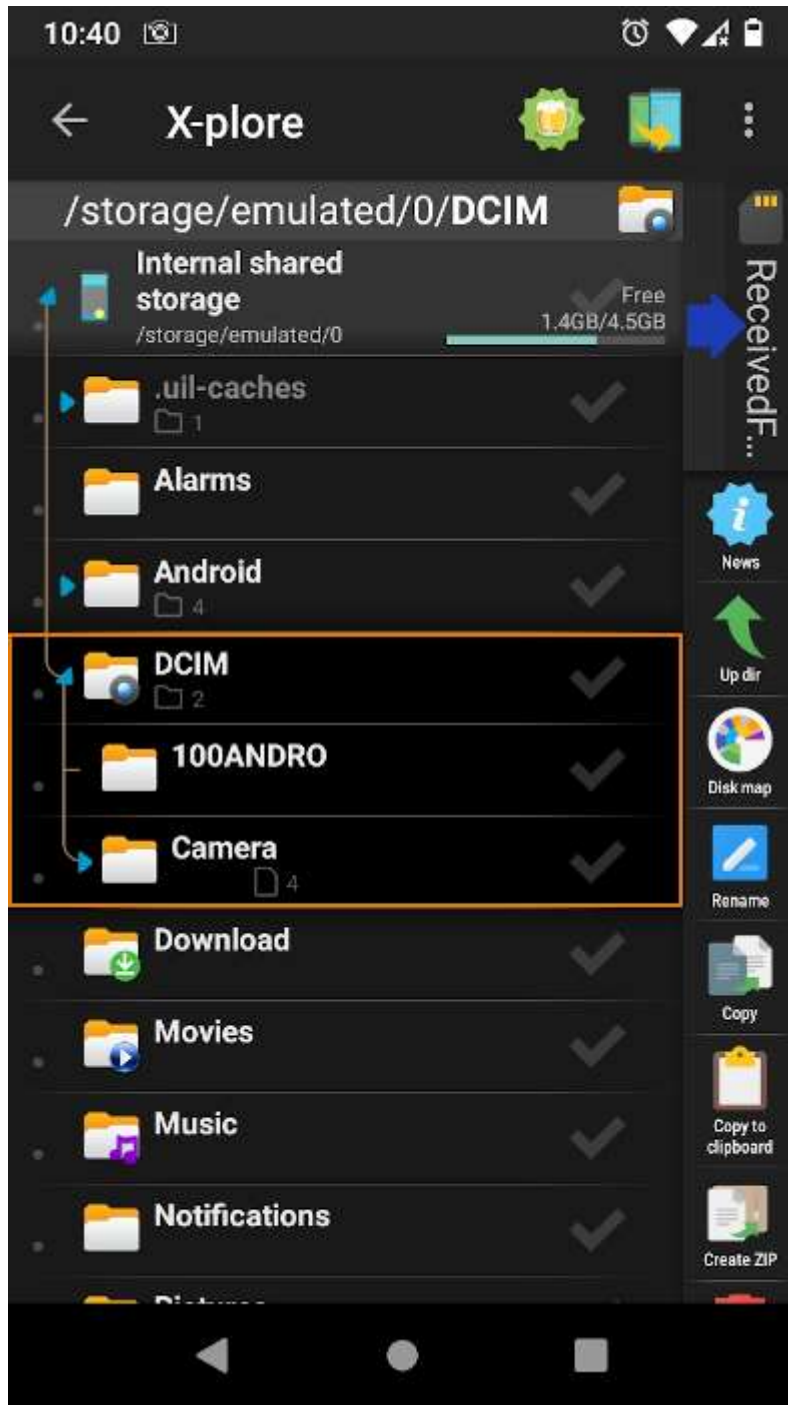


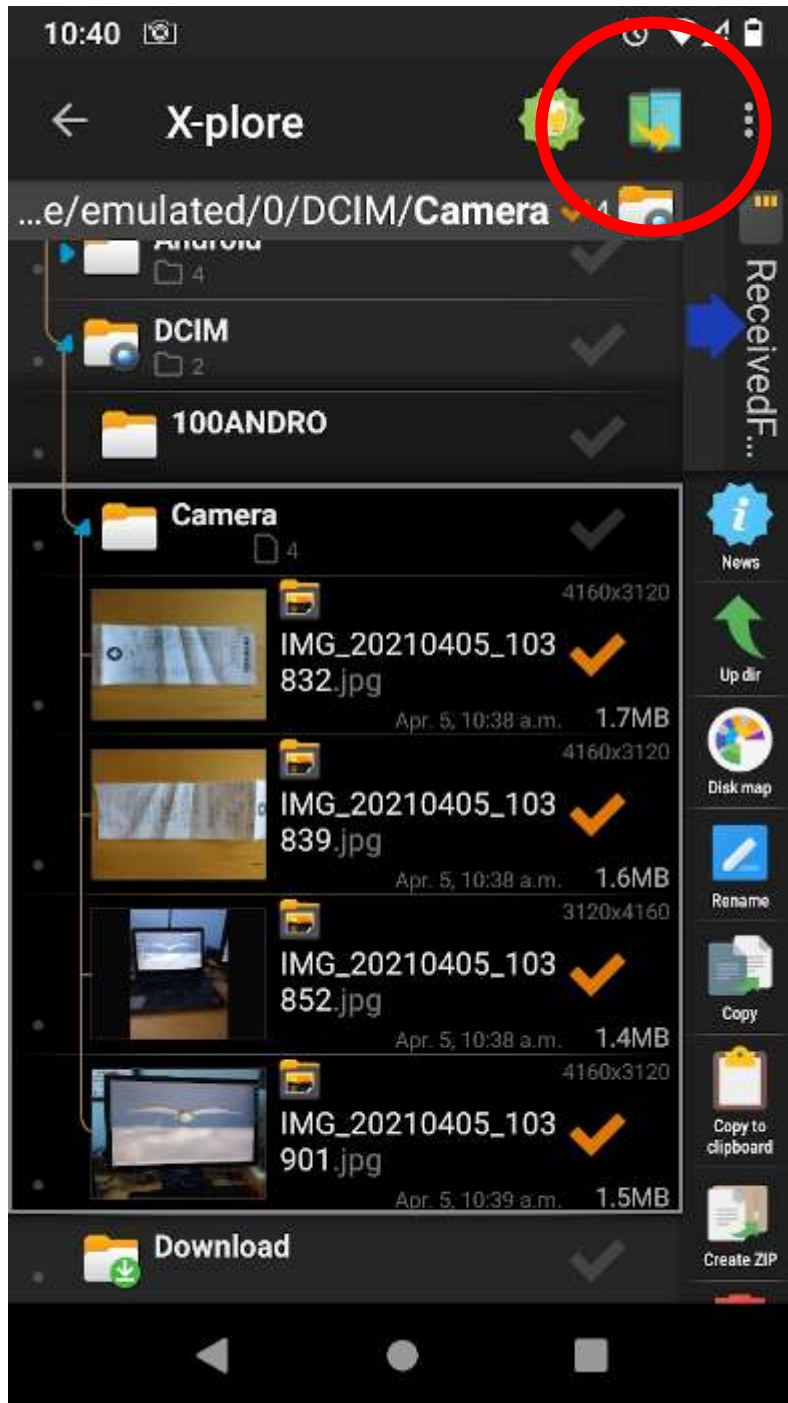
Micro SDcard\*



\* Note that the SDcard is labelled *OC27-99FD*







Switch display to second disk drive (Micro SDcard)



10:41



X-plore



...-99FD/Pictures/Screenshots

Camera



News



Up dir



Disk map



Rename



Copy



Copy to clipboard



Create ZIP



Android

3



DCIM

2



Download



LOST.DIR



Movies



Music



navigator

1



Notifications



Pictures

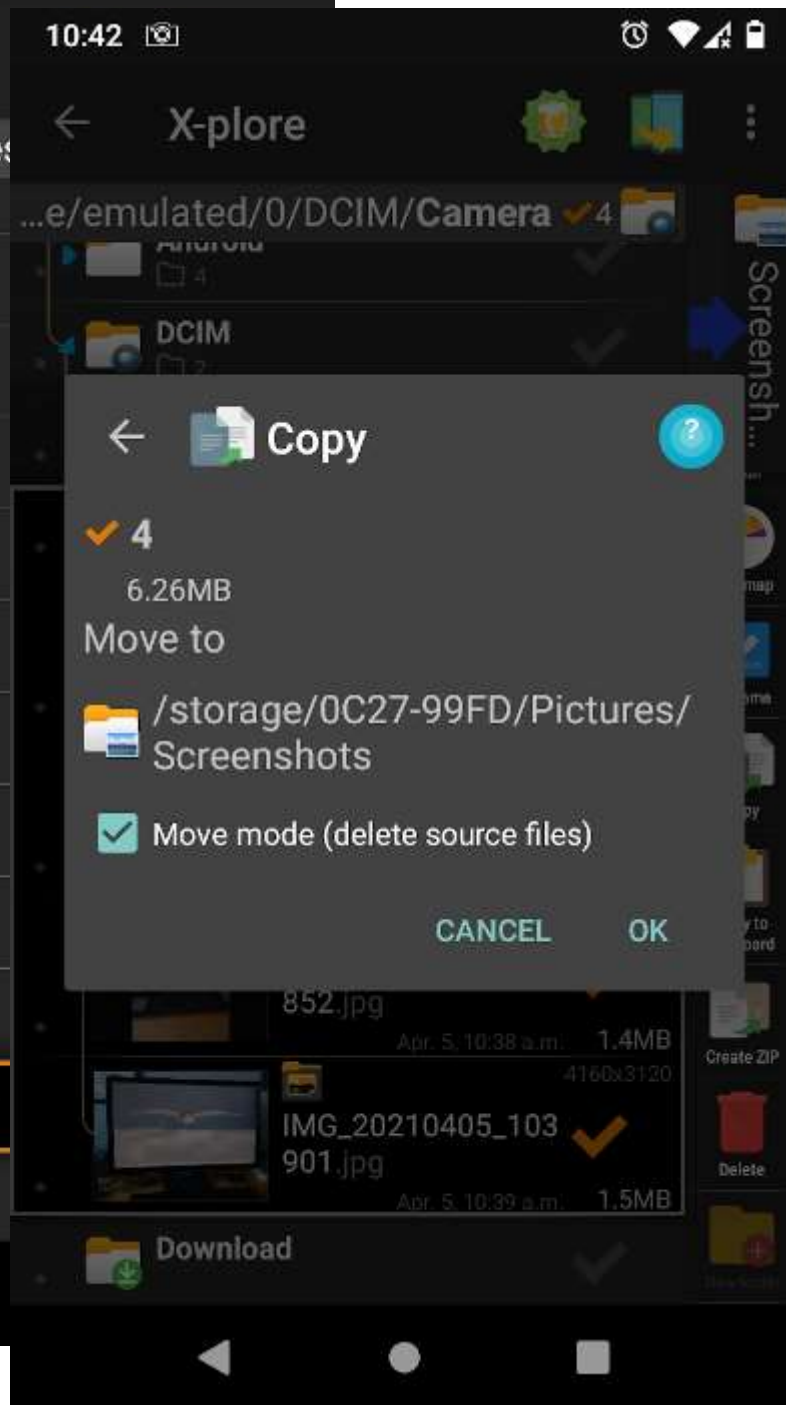
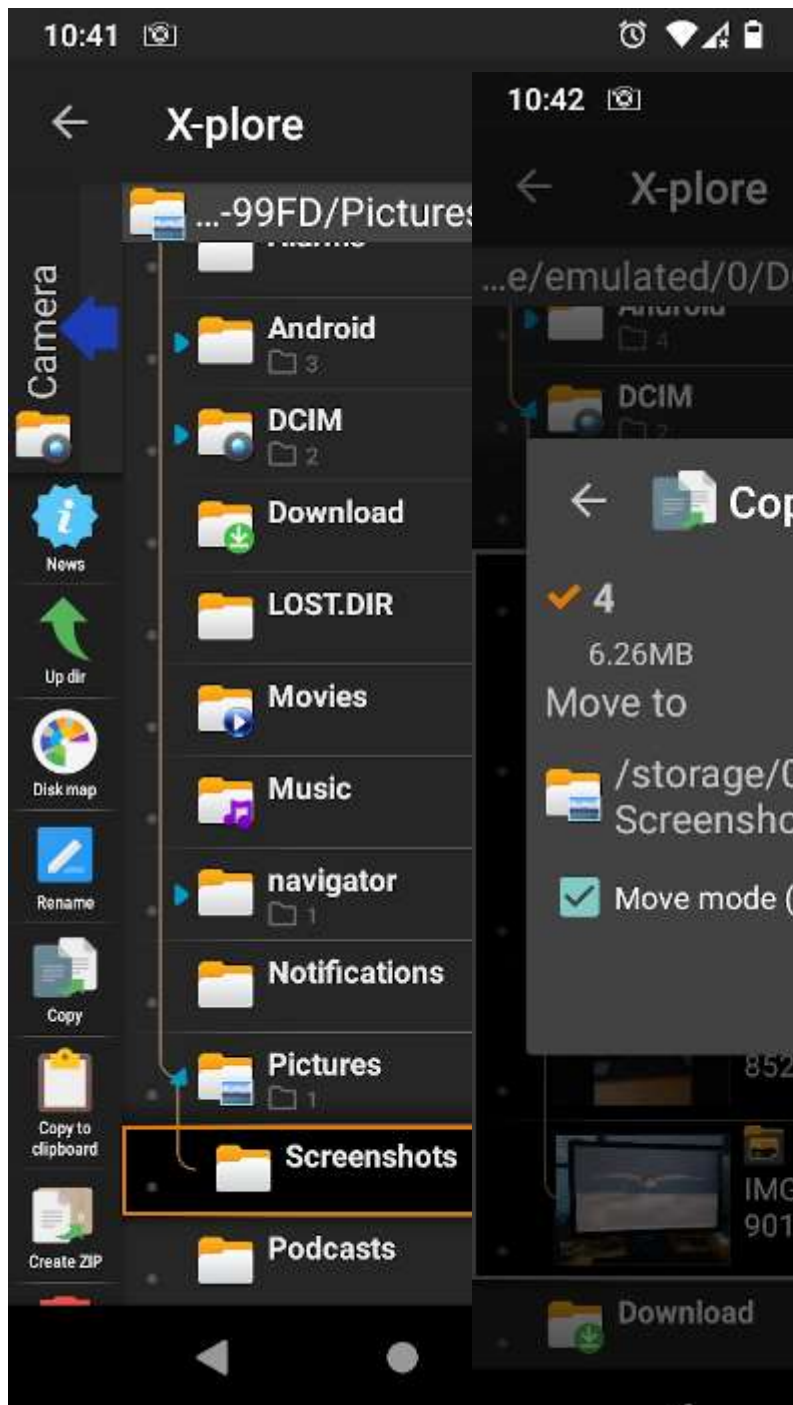
1

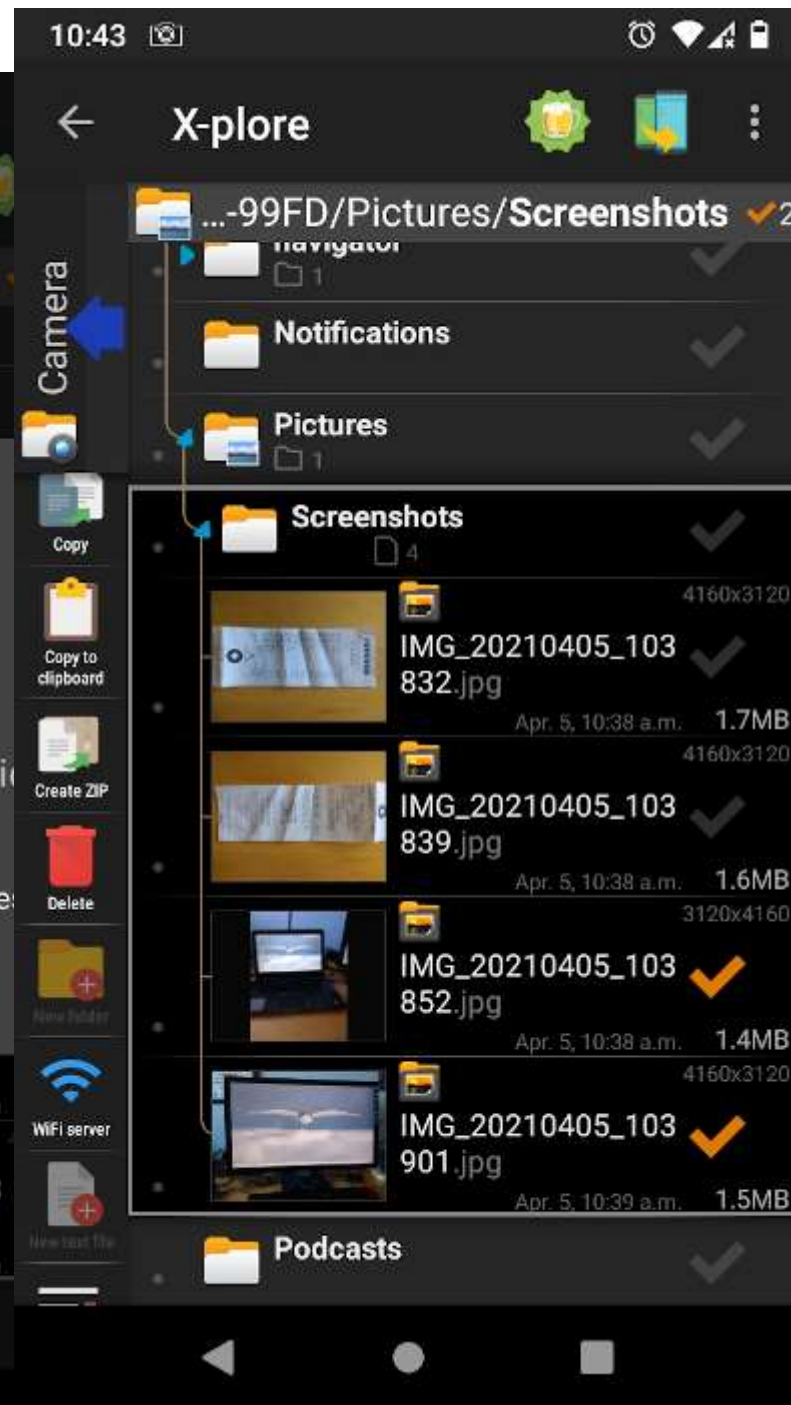
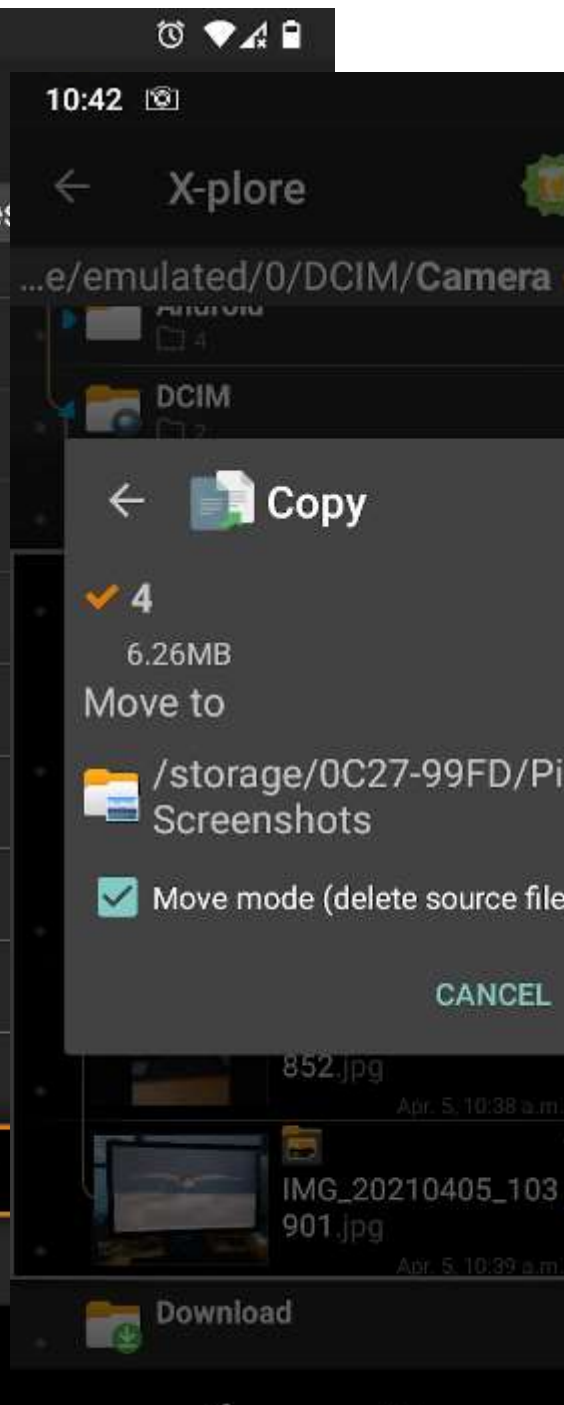
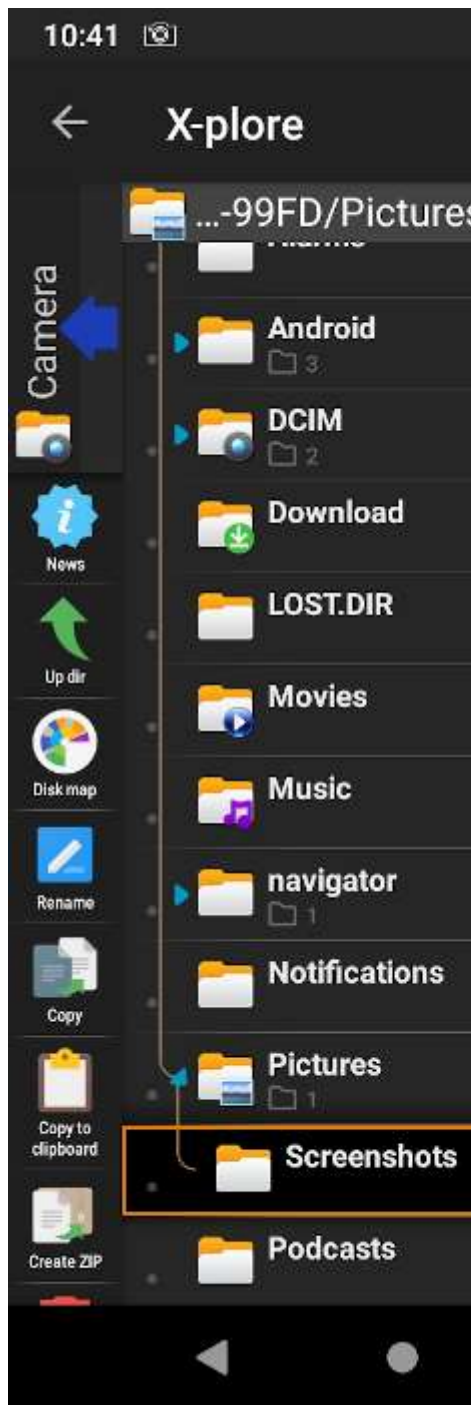


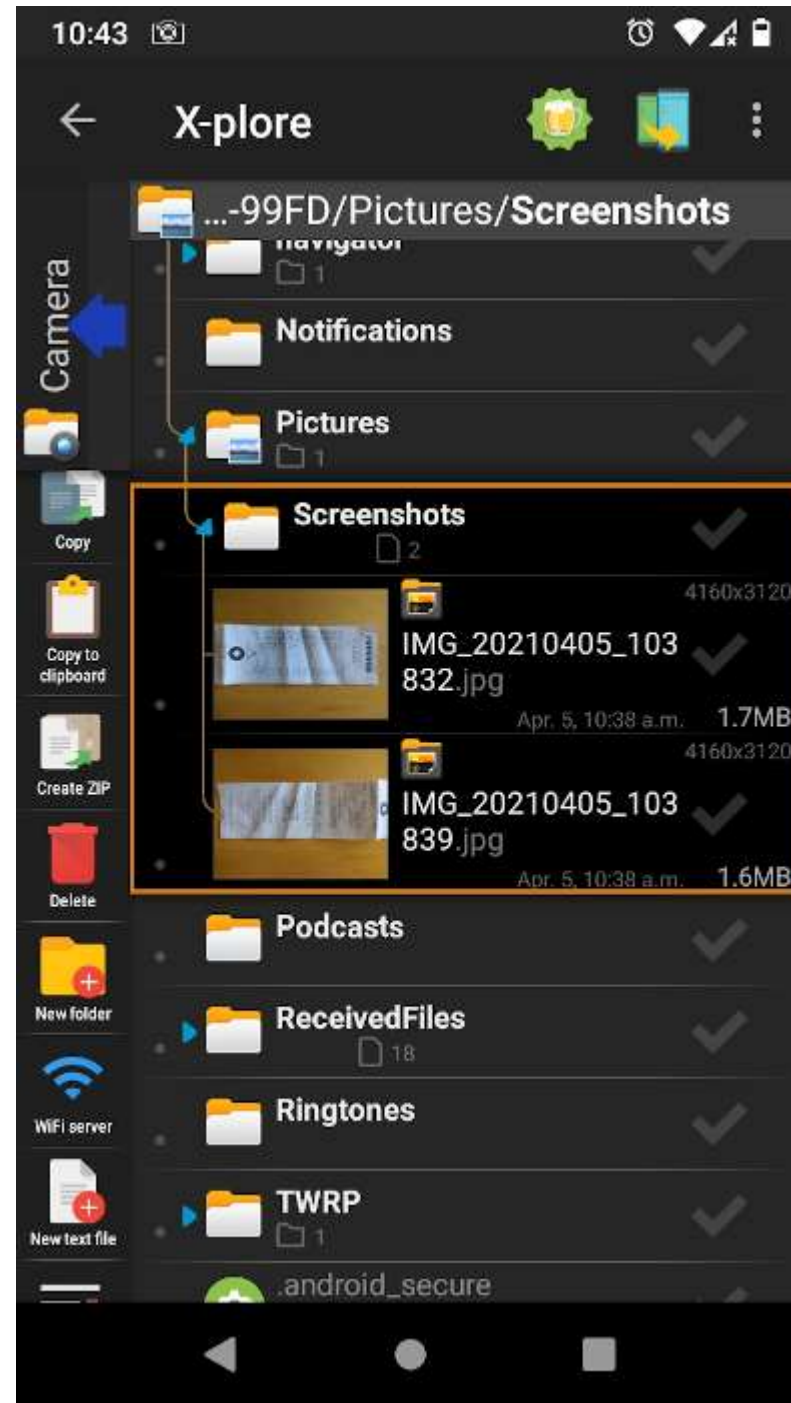
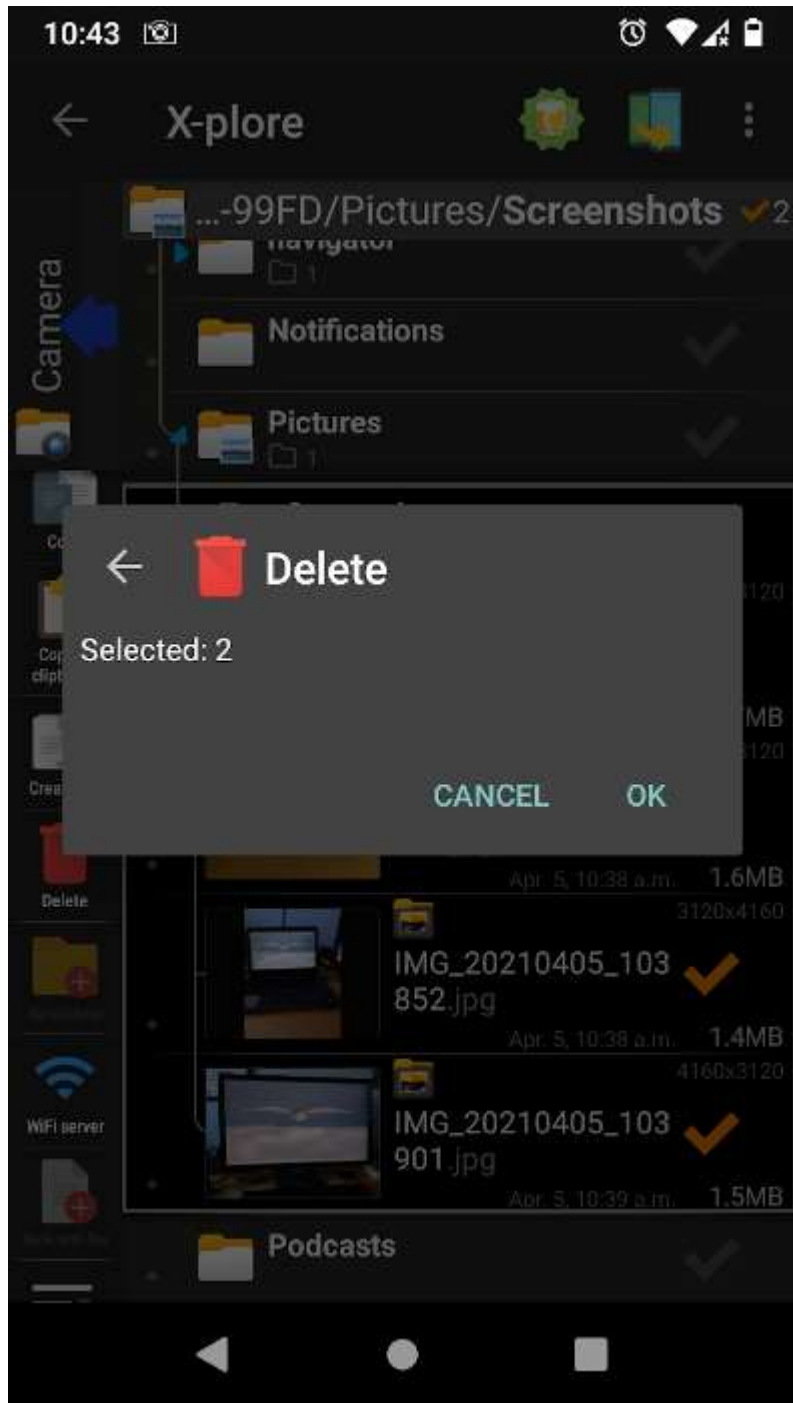
Screenshots



Podcasts







Share

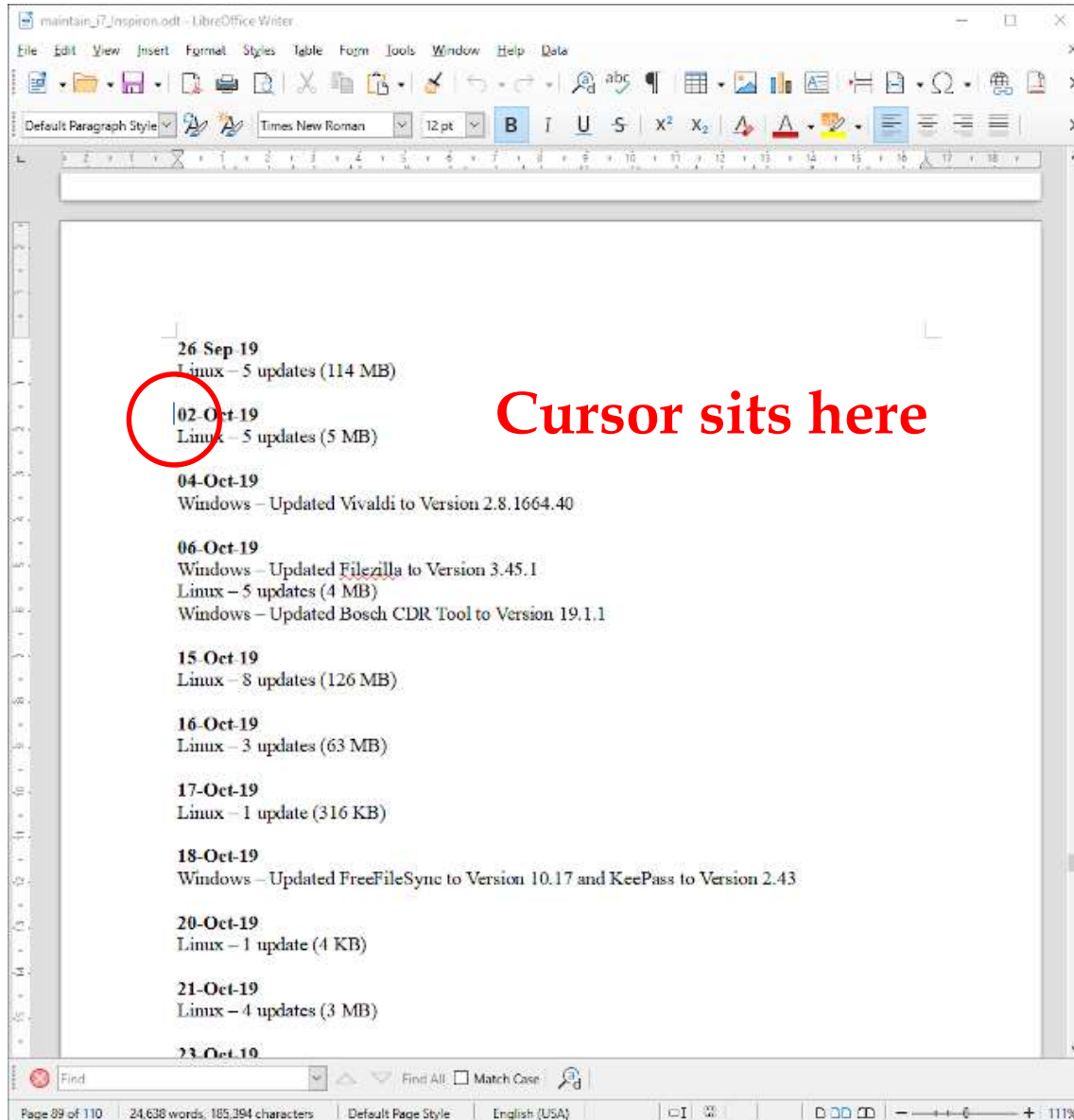
# #ClashOfTheKeyCombos

- @windowsinsider competition on Twitter
- Most popular key combo in Windows
  - ala "March Madness" started with 64 key combos
    - mostly in Windows
    - a few in Windows programs such as Word
- Today, the final vote result
- In the final, Ctrl-C vs. Alt-Tab
- And the winner...Ctrl-C
- <https://twitter.com/windowsinsider/status/1379601065088286721>





# Why does LibreOffice Writer not open at the end of the file?



File opens at  
p. 89 of 110

It should open  
after the last  
entry on p.110



## Excel from French to English

- At work, I have Windows 10 Entreprise installed in French with Excel 13 in French
- I would like to have English functions working in Excel
- If I could have the interface in English, it would be even better.
- How do I proceed to get the English version? (The helpdesk person was totally lost.)



# A

## Change the Language in Office

Change the language Office uses in its menus and proofing tools

*Excel for Microsoft 365, Word for Microsoft 365, Outlook for Microsoft 365, [More...](#)*

There are three areas in Microsoft Office where you may want to change the language.

- **Editing** or **Authoring** is the language in which you write and edit your content. You may need to install an associated keyboard for this language via Windows settings.
- **Proofing tools** are spelling and grammar check. Typically, you'll set this language to be the same as the editing or authoring language.
- **Display language** is for all the buttons, menus, and controls in Office.

<https://support.microsoft.com/en-us/topic/change-the-language-office-uses-in-its-menus-and-proofing-tools-f5c54ff9-a6fa-4348-a43c-760e7ef148f8>



## What's Currently in Circulation?




Have you received  
any scam messages  
or telephone calls  
recently?

Share

Scam?

From: me? really?

From: DHL-EXPRESS <chris.taylor@ctpost.com> ☆  
Subject: **Your Shipment Is Awaiting For Delivery**  
To: chris.taylor@opcug.ca ☆



Dear Customer,

Your package is waiting for delivery. Please confirm the payment **(1,99USD)** on the link below, the online verification needs to be done in the next 14 days before it expires:

**Follow my package**

This email is provided for informational purposes only and does not guarantee delivery of the shipment. Unable to reply to this email. Your e-mail address will only be used for the announcement of the parcel [-randomstring-]of the above shipment and will not be saved for advertising purposes. If you no longer wish to [-randomstring-]receive the package announcement, please click here : [DHL Notification Service](#)

[Website Contact Impressum](#)

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Deutsche Post DHL – The Mail & Logistics Group

hover mouse over link

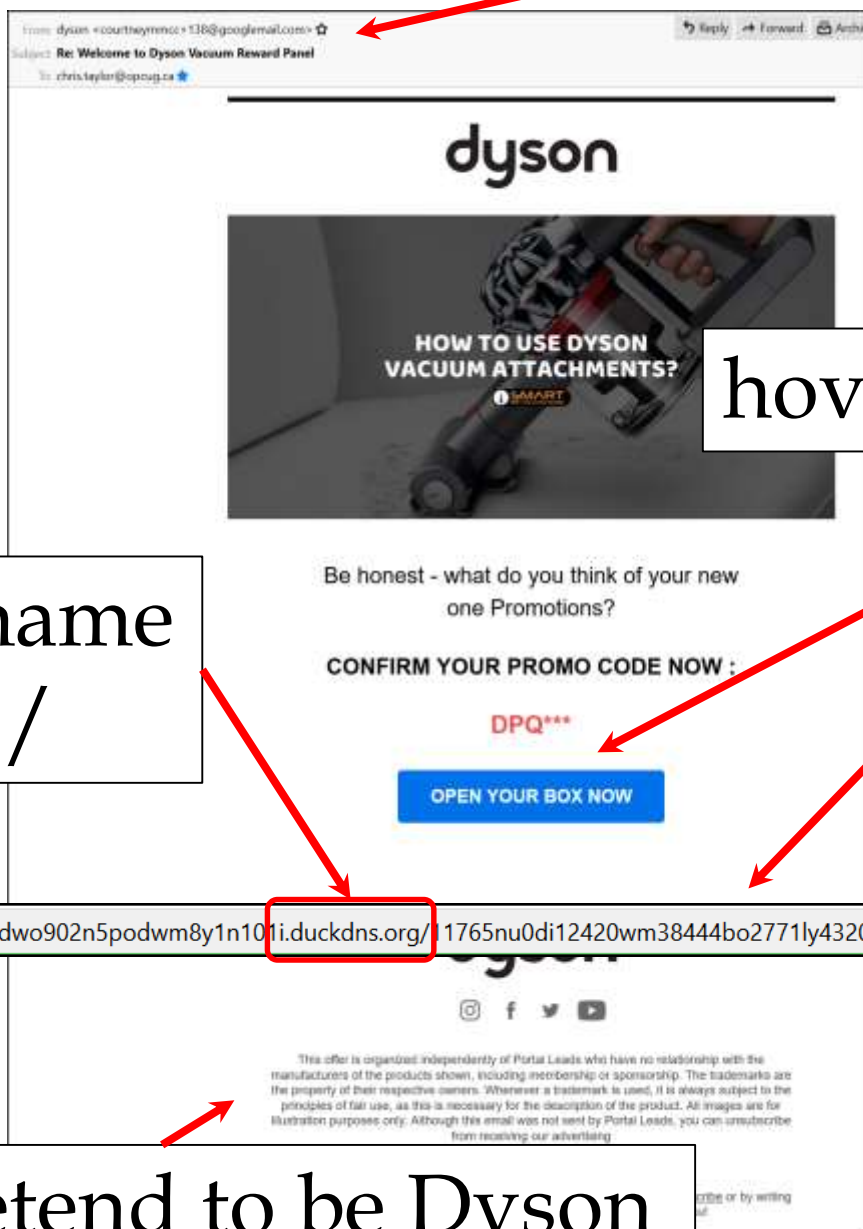
<http://wecarecredithelpers.com/web.php>

Verdict: SCAM

Share

Scam?

From: *googlemail.com* domain



hover mouse over link

Domain name before 1<sup>st</sup> /

<http://iw420o2v1uwoy10z4a5dwo902n5podwm8y1n1011.duckdns.org/1765nu0di12420wm38444bo2771ly4320rr#l6TAq1B9Gf0bTki2HIT9MY7a0b2l42H5gf512h328...>

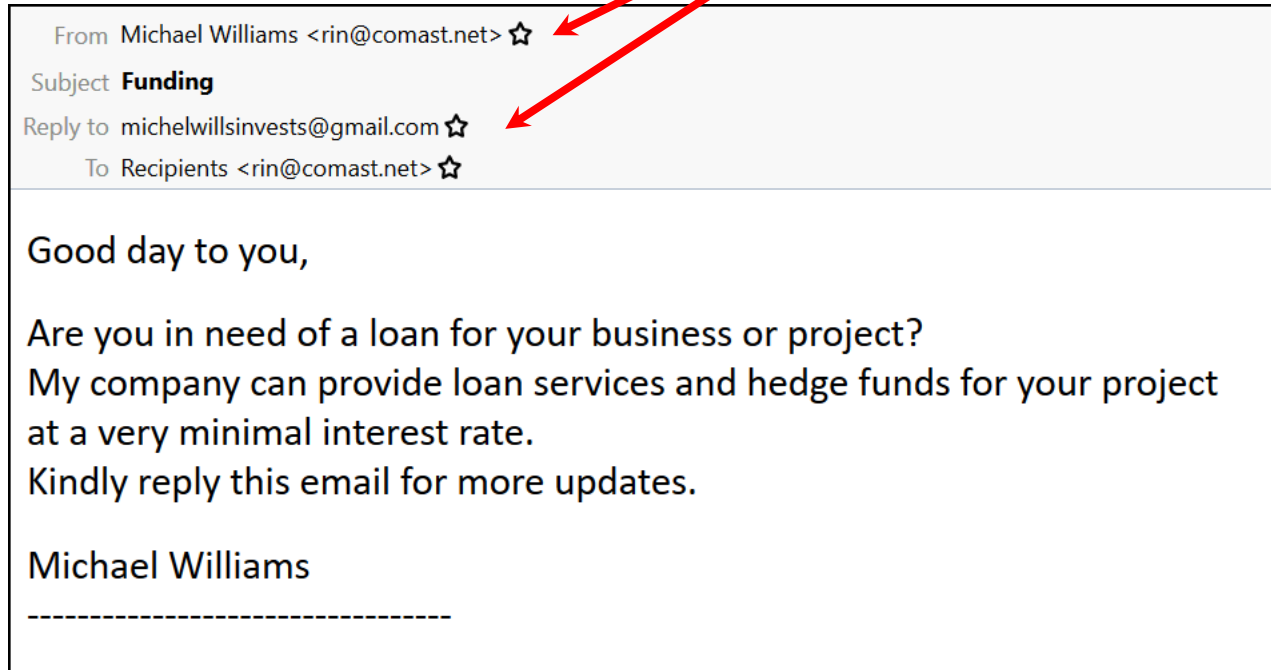
Verdict: SPAM

Don't pretend to be Dyson

Share

Scam?

*Reply to different than  
From*



no  
personalization

no links

Verdict: SPAM, possibly SCAM

Share

# Scam?

TLD: Indonesia

From Patricia Skarzynski <diskopumkm@karangasemkab.go.id> ☆  
Subject **Yo! Dear**  
To Catherine raven <Catherine.raven@sympatico.ca> ☆, Chris Taylor <Chris.Taylor@opcug.ca> ★  
Unbelievable! Just look at it! <https://bit.ly/2MoVQE5>  
Patricia Skarzynski

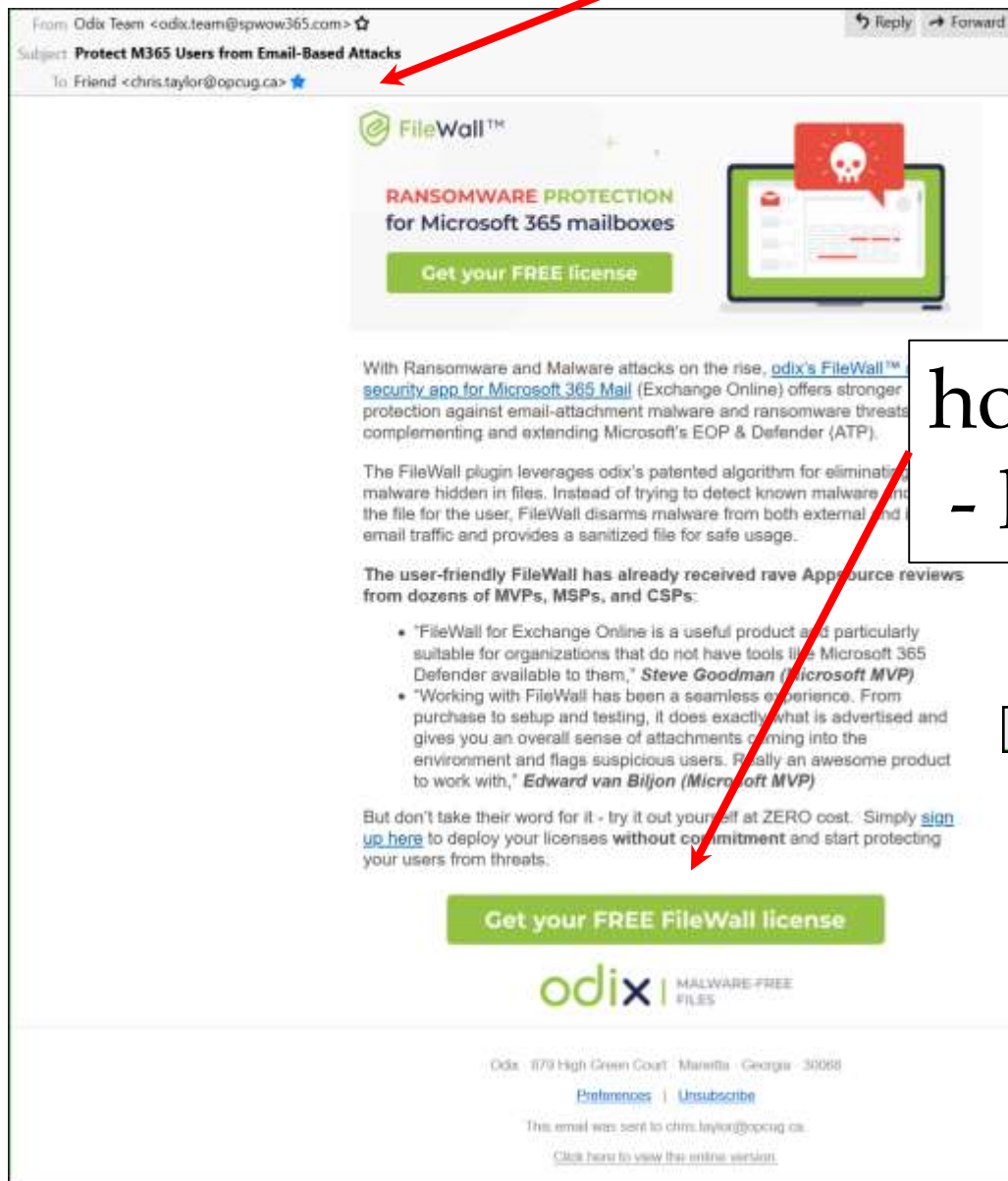
Bitly used to obscure destination

Verdict: SPAM or SCAM  
- definitely not legit

Share

Scam?

Friend <email address>



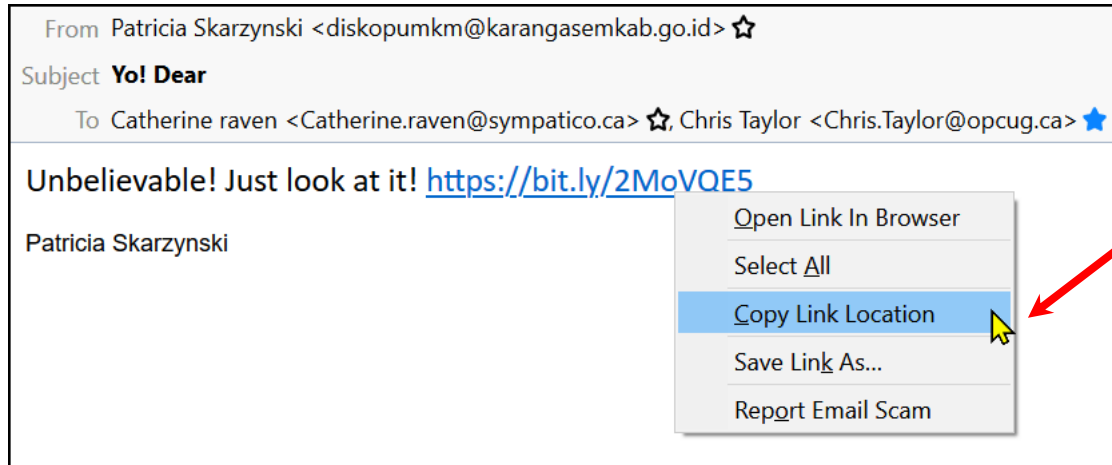
hover mouse over link  
- looks legit

<https://www.odi-x.com/filewall/>

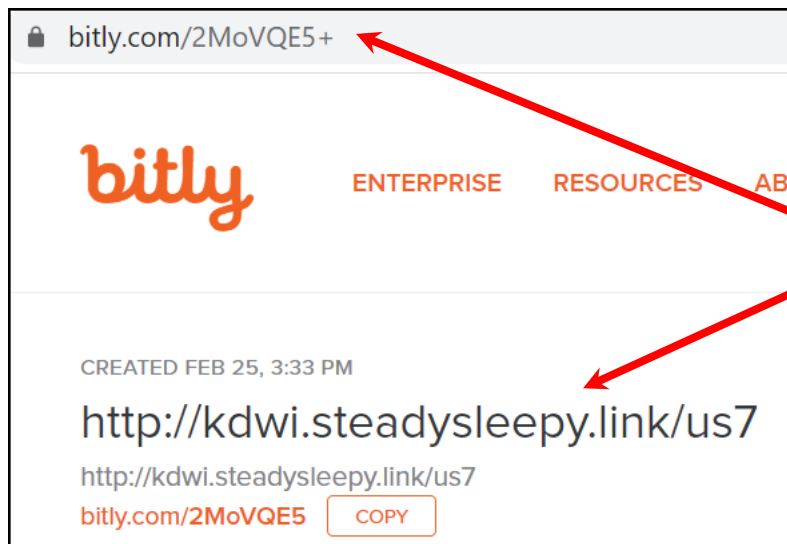
Verdict: SPAM

Share

# Decoding bitly redirection



- right-click link
- *Copy Link Location*

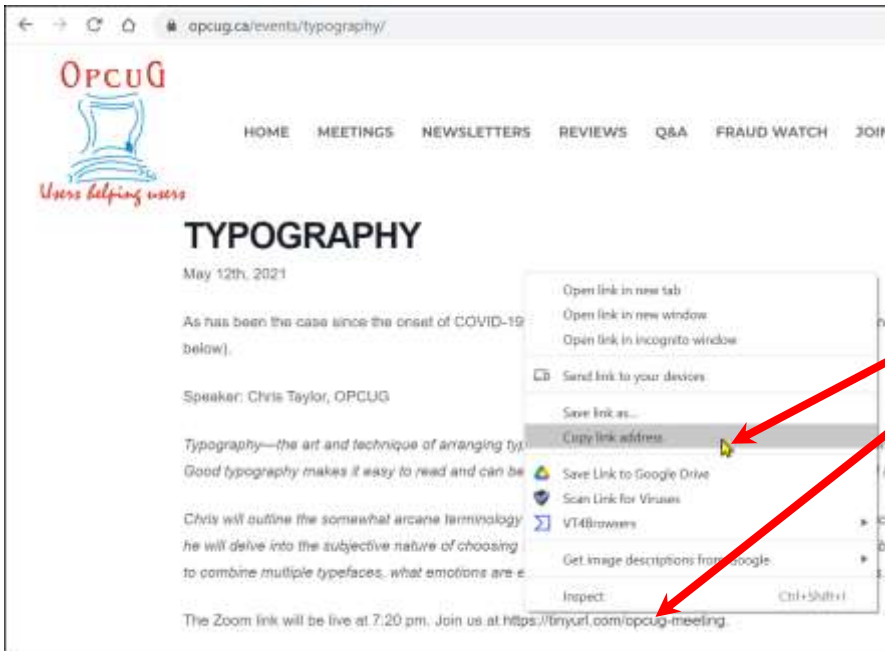


- paste to URL bar in browser
- add + to end of bitly link
- bitly site reports on redirection

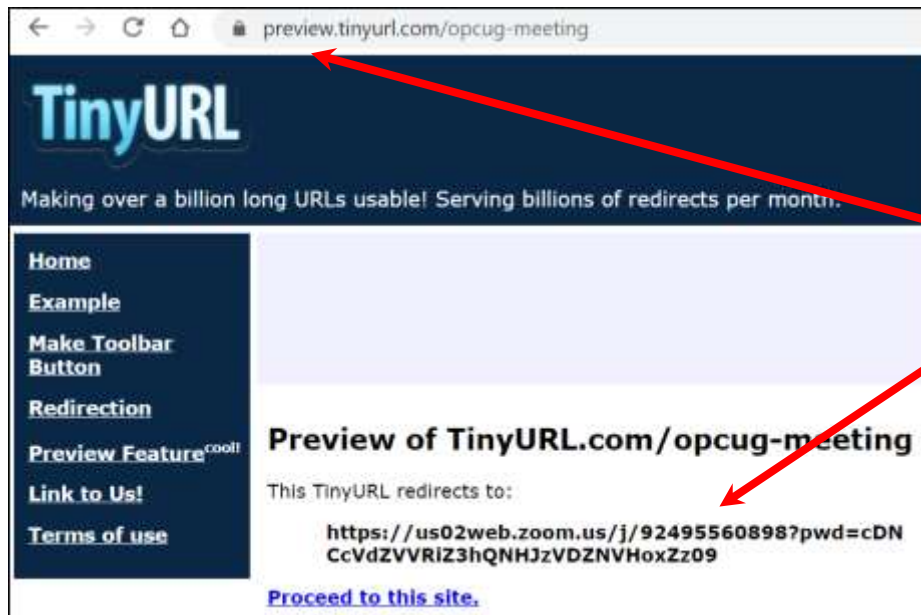


Share

# Decoding TinyURL redirection



- right-click link
- *Copy link address*



- paste to URL bar in browser
- add *preview.* to start of tinyurl
- TinyURL site reports on redirection

Share

# CheckShortURL.com

## CheckShortURL

*Your shortened URL expander*

Get long URL from hundreds of URL shortening services

Ensure your safety and prevent unsuitable content while surfing on the World Wide Web

<http://bit.ly/MSF023>

Expand

# msf.org

Long URL	<a href="https://www.msf.org/barriers-accessing-healthcare-ouaka-central-african-republic">https://www.msf.org/barriers-accessing-healthcare-ouaka-central-african-republic</a>
Delay	1.37 second(s)
Short URL	<a href="http://bit.ly/MSF023">http://bit.ly/MSF023</a>
Redirection	301
Search long URL on	<a href="#">Yahoo</a>   <a href="#">Google</a>   <a href="#">Bing</a>
Check if safe on	<a href="#">Web Of Trust</a>   <a href="#">SiteAdvisor</a>   <a href="#">Google</a>   <a href="#">Sucuri</a>   <a href="#">Norton</a>
Title	Barriers to accessing healthcare in Ouaka, Central African Republic   MS F
Description	Caretakers of patients in Bambari hospital, CAR, tell of their struggles to access healthcare due to insecurity, a lack of financial and medical resources, and the lack of functioning health facilities.
Keywords	N/A
Author	N/A

From



Subject **Reaching Out?**

How are you? Hope everything is good with you.  
I need a little favor from you.  
Kind regards,



From: Joao Savimbi  
Sent: Fri, 26 Mar 2021 17:36:16 +0800  
To: [REDACTED]  
Subject: I NEED YOUR HELP  
Importance: Normal  
Good Day

I got your contact through an email directory and decided to contact Savimbi, the UNITA rebel leader in Angola who was shot dead on the Angolan Army. Before the death of my father, he deposited the

Eighteen million dollars (\$18,000, 000.00) only in a finance/Security Company. My father handed all the legal documents for the deposit to me in trust. After the death of my father, my family and I fled to South Africa where we

However, the recent development of xenophobia in Durban South Africa has made it difficult for us to stay here. We are looking for a country that we should fly down to Malaysia and make an urgent arrangement to transfer our funds abroad and we will come over to settle in his country since we have a view this for your perusal; Xenophobic attacks spark South African

Xenophobic attacks spark South African ...  
Please, take a look at this  
[http://news.bbc.co.uk/1/hi/english/world/africa/newsid\\_1839000/1839000.stm](http://news.bbc.co.uk/1/hi/english/world/africa/newsid_1839000/1839000.stm)

So, I want you to help me make claims of this fund (\$18M) from the existing banks there and transfer the funds as you will stand as my old mother to fly down from South Africa to your country for my family has agreed to give you 35% for your anticipated assistance remaining 5% would be set aside for any expenses that we may incur and a share of 60% would be invested in your country in any profitable business only accept to work with you only when you can come down to Malaysia to believe

Best Regards,

Mr. Joao Savimbi

---

I am the first son of Jonas Savimbi, the UNITA rebel leader in Angola...

Eighteen million dollars (\$18,000, 000.00) only in a finance/Security Company...

My family has agreed to give you 35% for your anticipated assistance...

Minister of state and Petroleum... us\$47=Million

Ms Joyce Kabore, the only daughter of the late Chief...  
USD \$7.500, 000, 00

Frances and Patrick Connolly... won ?115m Euro millions  
lottery jackpot... donating the sum of \$1,000,000 to you

Mr.Ralph Nicholas, Accountant and Auditor Manager... an  
unclaimed huge funds in our bank...

...the directive of Sheikh Mubarak AL-Thani to source for a  
partner abroad who can accommodate 200M USD

Mr. Thomason Wilcox... Absa bank of South Africa...  
the sum of USD6 Million

We are interested in having your company represents us  
exclusively in your jurisdiction... loan and investment  
financing... USD3 million to the 100 to 200 million dollar

**From:** 'Mr GRIFFIN'.  
**Sent:** Fri, 26 Mar 2021 19:58:17 +0300  
**To:** Recipients  
**Subject:** TREAT AS URGENT

Attn :

The sum of \$4.5 million. out of your over due total sum has been approved for payment through ATM cash card system after all attempts to pay you through bank, and diplomatic courier failed.

The approved sum has been programmed into the ATM cash card which will be dispatched to you through your address upon reconfirmation. I have made several attempts to contact you and this is the 3rd and perhaps the last email to you in respect to this matter. Meanwhile, I received a power of attorney from one CAM BELL WILLIE from USA purportedly issued by you asking us to change your confirmation as soon as possible. to this end,

You should Kindly Re-confirm these information to me

- (1) Your Full Names:-
- (2) Address:-
- (3) Your Phone Numbers:-

Contact name: Mr Moore Stewart  
Contact Email: moorestewart552@gmail.com

NOTE: The actual fees for shipping your ATM card is just \$255.00 nothing more and no hidden fees of any sort!  
Upon receipt of payment the delivery officer will ensure

Regards

\$4.5 million. out of your over due total sum...

The actual fees for shipping your ATM card is just \$255.00 nothing more and no hidden fees of any sort!

**From:** CHARLES GOODMAN  
**Sent:** Fri, 26 Mar 2021 01:32:15 -0700  
**Subject:** VERY URGENT GOOD NEWS FROM BANK OF AMERICA REPLY ASAP  
**Importance:** Normal

Attn: Beneficiary:

Congratulations!! Your payment has been approved and endorsed, with the instruction and approvals are given from the Authorities Due to the incessant scam activities going around the globe, the Authorities has instructed our Financial Institution to use high Performance in Banking System to set up a Personal Online Banking Account.

The sum of US\$15,500,000.00 was deposited in our bank, The Management has resolved to open Personal On-line Banking Account for you with our bank and then give you on-line access which will enable you to check and make electronics wire transfer out to any part of the world of your choice.

Kindly send the below information to enable us to set the account open for you.

Full Name:.....  
Full Address:.....  
Direct Cellphone Number:.....  
PASSPORT AND ID CARDS:.....  
YOUR OCCUPATION.....  
POSITION.....  
DATE OF BIRTH.....

Looking forward to your next letter

Regards

Thanks for banking with us,

Mr Charles Goodman.  
A/C Online Payment Officer,  
US Capital Bank Branch North Carolina,  
United States of America

Full Name:.....  
Full Address:.....  
Direct Cellphone Number:.....  
PASSPORT AND ID  
CARDS:.....  
YOUR OCCUPATION.....  
POSITION.....  
DATE OF BIRTH.....





## YOUR SHIPMENT IS ON ITS WAY

Hello,

Your DHL Express shipment with waybill number 5420125485 is on hold at DHL customer service point and waiting for delivery. Please confirm the payment details.

The current Status of the shipment is: On hold.

Click [Here](#), to complete your delivery options.

### DELIVERY INFORMATION

Waybill No.	5420125485
Available for delivery	We will message you when ready
Opening hours	Monday - Sunday 00:00-23:59 Holiday 00:00-23:59
Delivery Time	by End of Day

*Thank you for using On Demand Delivery.*

**DHL Express - Excellence. Simply delivered.**



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From: "Francisco" <dpfinacierol@iparkiet.pl>  
Subject: Cotizacion Marzo.  
Date: Fri, 26 Mar 2021 19:00:01 +0100 (CET)  
Envelope-To: [REDACTED]

Estimado,

Adjunto encontrara la cotizacion que me pediste.

Quedando a su disposición para cualquier consulta.

Adjunto: [Folio-10805312.pdf](#)

March Quote.

Estimated,

Attached you will find the quote you asked for.

Remaining at your disposal for any clarification.

Attachment: Folio-10805312.pdf

**From:** Costco.Customer.Center  
**Sent:** Fri, 26 Mar 2021 16:43:29 -0400  
**To:** [REDACTED]  
**Subject:** A few minutes of your time for a Costco reward?

You shouldn't get discouraged with the way things are right now. Sometimes good things do happen to good people and this is one of them.



## Congratulations!

You have been selected to get an exclusive reward!

To qualify for this special offer, simply complete our 30-second marketing survey about your shopping experiences.

Click OK to start



To stop these please go [here](#) or write to:  
1887 Whitney Mesa Dr #3111  
Henderson, NV 89014

[Report Abuse](#)

Subject: Secure Message From IONOS

To: [REDACTED]

From: IONOS Customer Support <pernat@diebildhauer.de>

Date: Fri, 26 Mar 2021 05:55:49 -0400

## Webmail Security Alert

Hello [REDACTED]

Our automatic security scanner has detected a possible security problem with your webmail. You can clear the problem by clicking the button below.

[Validate Your Webmail](#)

To protect you from security vulnerabilities, we regularly check your webmail for malware, vulnerabilities, and security issues with our Site Scan security scanner.

Best Regards,  
Arke Cenabre  
Your IONOS Personal Consultant



Hi [REDACTED]

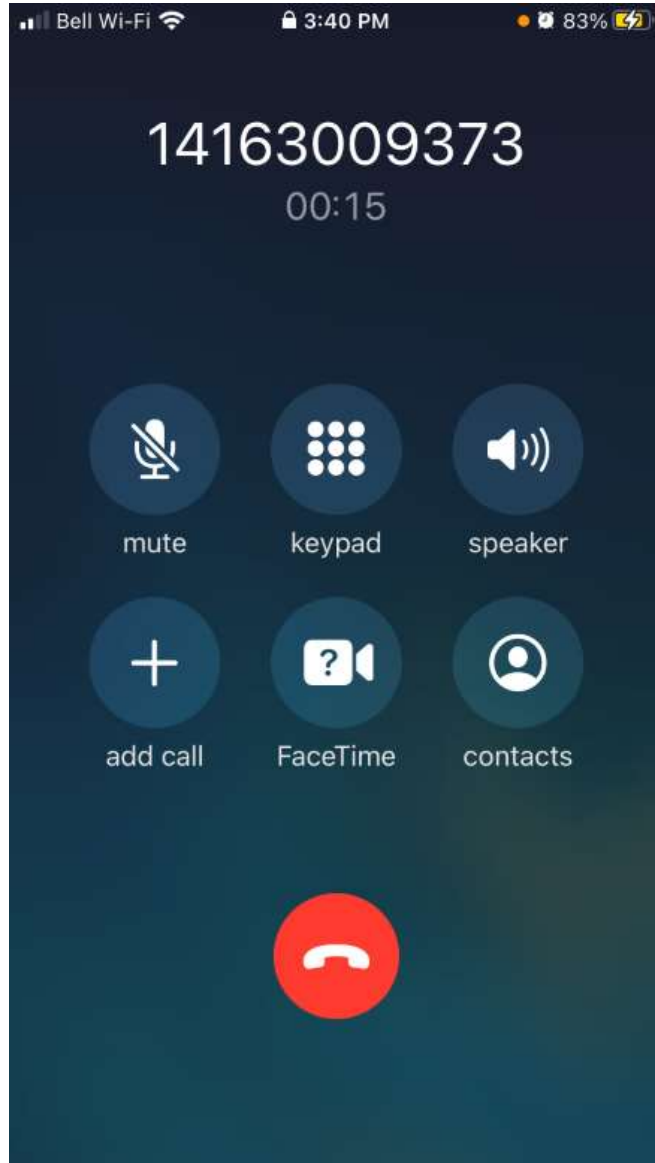
We noticed you're having trouble logging into your account. If you need help, click the button below and we'll log you in.

[Log In With One Click](#)

### **Why did you receive this email?**

There was an unsuccessful login attempt on your account. If this wasn't you, [let us know](#).

This message was sent to [REDACTED]  
Facebook, Inc., Attention: Community Support, 1 Facebook Way, Menlo Park, CA 94025



# Telephone call

- Service Canada
- Robocall
- Problem with social insurance number
- Press “one” to speak to an agent

# Multiple telephone calls

- Canadian Revenue Service
- Asian accent
- “*Settlement against you*”; court; jail
- Calls to landline, cellphone, VOIP
- Using spoofed (Canadian) phone numbers
- Recently using local numbers, including neighbours!
- Blocking is ineffective (different numbers)
- Do-not-call list = Telephone directory!
- Phone companies need to be forced to apply effective number-blocking

Bob Walker

Text Message  
Sun, Mar 21, 5:17 PM

Netflix : We missed your last bill! Please review your details.  
<https://login-netfix.com>

Pin



Hide Alerts



Delete





Rogers Yahoo

Dear User,

We are closing all old versions of our Rogers Yahoo Email as from today 2nd, April 2021.


Please follow the link below to update your account:

You will be blocked from sending and receiving emails if not confirmed within 24hrs of receiving this automated mail.

[UPGRADE TO NEW VERSION](#)

To log in, you'll need your Rogers ID. This is usually your email address.

**Sincerely,  
The Rogers Mail Secure Team.**

 canadapost... Saturday  
To: 

# Notice of Delivery Attempt Made / Verifying recipient's address

Canada Post

## Verifying recipient's address

Our delivery agent is verifying the recipient's address. Your item will go out for delivery once you correct any issues with the address.

[Verify now](#)

We try hard to verify the address on the item so that we can correctly deliver it. If we can't verify the address, we return the item to the sender. Once the return process starts, we cannot stop it.





← 24255



Mar 6



Affirm.com: NEVER share your verification code via call or text. If someone asks for the code, it's a scam. Your code is 5565.

7:33 PM



Affirm.com: NEVER share your verification code via call or text. If someone asks for the code, it's a scam. Your code is 9882.

7:34 PM

Enter message



Send

Share

## Scams - SIM-swapping

- Brian Krebs warns how SMS text messages are insecure

<https://krebsonsecurity.com/2021/03/can-we-stop-pretending-sms-is-secure-now/>



Share

# Avoiding scam/spam phone calls

- If I don't recognize caller ID
  - I let it go to voice mail
- Outgoing voice message
  - *Due to the high number of spam and scam emails, I don't answer the phone. If you are not a spammer, scammer, or charity trying to part me from my money, leave a message. If I believe you, I will call you back.*
  - No spammer/scammer has ever left a message

Chris Taylor

Share

# Avoiding scam/spam phone calls

**Nomorobo**

- Nomorobo
  - free for VoIP landlines
  - US\$2 for mobile phones
    - Android and iOS
  - <https://www.nomorobo.com/>
  - **I have not tried this service**

Chris Taylor

Share

# Who's making all those scam calls?

- New York Times article
- <https://www.nytimes.com/2021/01/27/magazine/scam-call-centers.html>

Every year, tens of millions of Americans collectively lose billions of dollars to scam callers. Where does the other end of the line lead?

Share

## Don't return calls from unknown number

- Phone rings once and hangs up
- If you call back
  - premium charges to your number
- <https://www.newshub.co.nz/home/new-zealand/2021/03/phone-scammers-targeting-new-zealanders-with-one-ring-hoax.html>

**Newshub.**





**Any other:  
Questions  
Comments  
Shares?**

## How the Internet Works... and Doesn't

Chris Taylor

Monday, April 12, 2021

4:00 pm



Register at <https://bibliottawalibrary.ca/en/program?text=tech+cafe>

# April Meeting

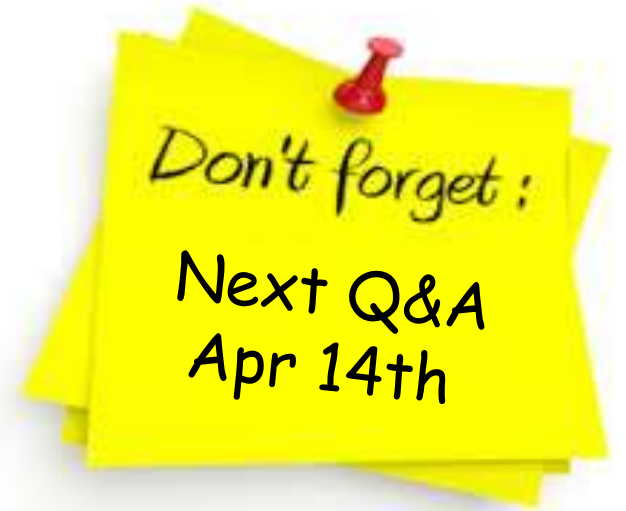


14 APRIL  
Video conference  
WEDNESDAY

Sharing photos ●



Lynda Buske



**Send your questions,  
answers, and topics  
you wish to share to:**

**[SuggestionBox@opcug.ca](mailto:SuggestionBox@opcug.ca)**

