



Q&A

**Chris Taylor and Alan German  
Ottawa PC Users' Group**

**Follow-up**

## **E-Waste**

The Salvation Army in Orleans (4025 Innes Road) has bins in the back for drop-off of regular things, as well as for E-waste. Not sure if other Salvation Army locations have this facility.



Giving  
Hope  
Today

**Follow-up**

## **Pop-up Ad for McAfee**

At the July 8th Q&A, someone had a problem with a pop-up hawking McAfee Total Protection.



A screenshot of a McAfee pop-up advertisement. The ad features a large red exclamation mark icon on the left. To the right, the text reads: "You Are At Risk", "Your PC is not protected by any industry grade protection.", "This is very dangerous.", and a list of security features that are not active: "- Online protection is not active", "- Identity theft protection is not active", "- Firewall is not active", "- Anti Maleware is not active", "- Anti Spyware is not active", and "- Anti Ransomware is not active". Below the list, it says "Setup McAfee Total Protection Now." and includes a red button labeled "Click for Details". The McAfee logo is at the bottom left, and the text "Powered by Fast! app store. All rights reserved 2020." is at the bottom center.

**You Are At Risk**

Your PC is not protected by any industry grade protection.

This is very dangerous.

- Online protection is not active
- Identity theft protection is not active
- Firewall is not active
- Anti Maleware is not active
- Anti Spyware is not active
- Anti Ransomware is not active

Setup McAfee Total Protection Now.

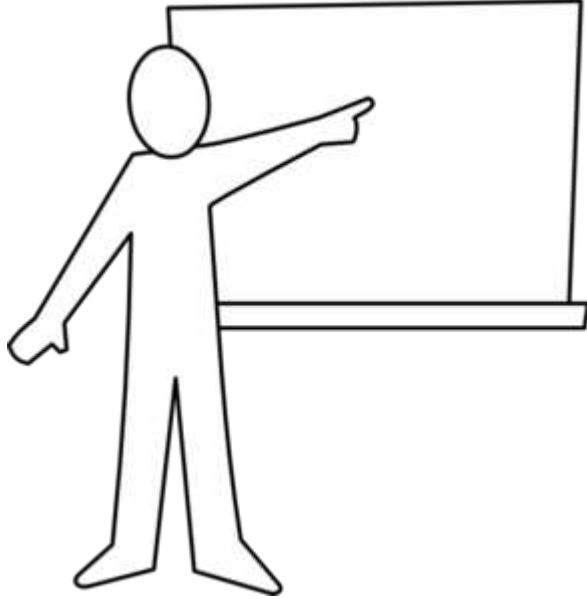
**Click for Details**

Powered by Fast! app store. All rights reserved 2020.

Further research identified the same problem explained on the Microsoft Answers forum

<https://answers.microsoft.com/en-us/windows/forum/all/pop-up-blocker-windows-10/a7514879-82c4-445c-8a59-08f1c178ef94>

The solution was to uninstall FA\_RSS



This solution points out one thing – it’s probably not a bad idea to document all installed programs and check the list every now and then.

That way, if you have a problem, you might be able to find a program that somehow got installed on your computer and is now causing problems.

This won't help with truly malicious software as these are never going to show up as un-installable programs.

But, it might find things like this - a shady, questionable program installed by a company not wanting to be flagged as truly evil. However, they obviously tried to evade detection and removal by naming it "FA\_RSS" - something the average person won't recognize, and not want to remove for fear it is required.

Share

# How do you list installed apps?

Use an un-installer!

List installed programs that you might wish to uninstall



GeekUninstaller

*It is very lightweight but it's not light on features*

Like 8

Our rating: ★★★★★

Get It:	Windows (Desktop)  
License:	Free (Limited features)
Website:	<a href="http://www.geekuninstaller.com/">http://www.geekuninstaller.com/</a> 
Review & Alternatives:	Best Free Program Uninstaller - Application Uninstallers 
Categories:	System Tools & Info, Program Uninstaller



Geek Uninstaller 1.4.7.142		
File Action View Help		
Program Name	Size	Installed On
AMD Software	85.9 MB	Dec 01, 2017
Ashampoo Burning Studio FREE (32-bit)	166 MB	Apr 15, 2019
Awesome Duplicate Photo Finder v. 1.1.1	3.84 MB	Mar 13, 2020
AxCrypt 1.7.3156.0	4.54 MB	Mar 22, 2015
Bosch VCI Software (CDR) - 2.5.34.25 (32-bit)	117 MB	Dec 27, 2019
Bulk Rename Utility 3.3.1.0 (64-bit)	20.5 MB	Jan 08, 2020
BurnAware Free 12.9 (32-bit)	36.7 MB	Jan 08, 2020
CDR (32-bit)	331 MB	Jun 13, 2020
CSV to vCard (32-bit)	1.05 MB	Feb 02, 2019
Desktop Restore version 1.7.0	1.30 MB	May 01, 2018
ETD Ware USB-x64 7.0.5.1_X09	9.39 MB	Jul 31, 2019
Everything 1.4.1.935 (x64)	27.7 MB	Jul 08, 2020
FastStone Image Viewer 7.4 (32-bit)	19.8 MB	May 01, 2018
File Shredder 2.5	6.03 MB	Dec 14, 2014
FileZilla Client 3.49.1 (32-bit)	27.3 MB	Jul 15, 2020
FreeFileSync 11.0 (32-bit)	40.4 MB	Jul 24, 2020
Garmin MapSource (32-bit)	57.9 MB	Feb 08, 2017
Garmin Trip and Waypoint Manager v4 (...)	56.0 MB	Nov 24, 2015
Garmin USB Drivers (32-bit)	242 KB	Jun 16, 2015
GIMP 2.10.14	1.34 GB	Jan 08, 2020

Type to find a program

**110 programs of 811 MB size in total** ★ [Upgrade to PRO version](#)



Geek Uninstaller 1.4.7.142

File Action View Help

Export to HTML... Ctrl+S

Exit

	Size	Installed On
AMD Software	85.9 MB	Dec 01, 2017
Ashampoo Burning Studio FREE (32-bit)	166 MB	Apr 15, 2019
Awesome Duplicate Photo Finder v. 1.1.1	3.84 MB	Mar 13, 2020
AxCrypt 1.7.3156.0	4.54 MB	Mar 22, 2015
Bosch VCI Software (CDR) - 2.5.34.25 (32-bit)	117 MB	Dec 27, 2019
Bulk Rename Utility 3.3.1.0 (64-bit)	20.5 MB	08.01.2020
BurnAware Free 12.9 (32-bit)		
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CSV to vCard (32-bit)		
Desktop Restore version 1.7.0		
ETD Ware USB-x64 7.0.5.1_X09		
Everything 1.4.1.935 (x64)		
FastStone Image Viewer 7.4 (32-bit)		
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FileZilla Client 3.49.1 (32-bit)		
FreeFileSync 11.0 (32-bit)		
Garmin MapSource (32-bit)		
Garmin Trip and Waypoint Manager		
Garmin USB Drivers (32-bit)		
GIMP 2.10.14		

Type to find

110 programs of 811 MB size in total

Uninstaller.html

file:///D:/Uninstaller.html

### Installed Programs (Software)

Generated by [Geek Uninstaller 1.4.7](#) on July 27, 2020 4:05:34 PM  
DELL-INSPIRON

Program Name	Size	Installed On
AMD Software	85.9 MB	01.12.2017 15:55
Ashampoo Burning Studio FREE	166 MB	15.04.2019 00:00
Awesome Duplicate Photo Finder v. 1.1.1	3.84 MB	13.03.2020 07:53
AxCrypt 1.7.3156.0	4.54 MB	22.03.2015 00:00
Bosch VCI Software (CDR) - 2.5.34.25	117 MB	27.12.2019 00:00
Bulk Rename Utility 3.3.1.0 (64-bit)	20.5 MB	08.01.2020 15:33

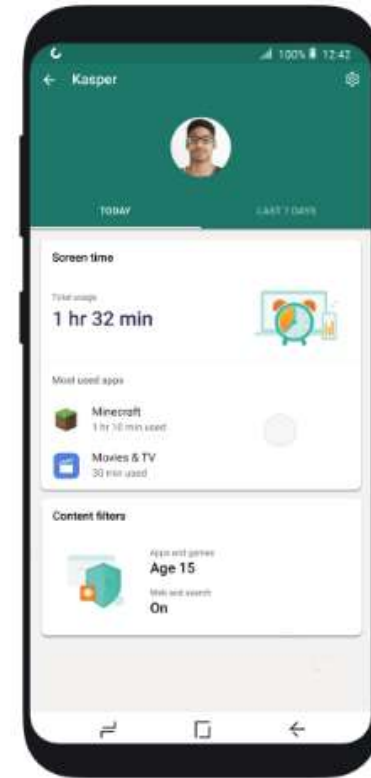
Share

# Microsoft Family Safety App

Now available for  
Android and iOS:

## Microsoft Family Safety App

*- helping you protect  
what matters most*



<https://www.microsoft.com/en-us/microsoft-365/blog/2020/07/28/microsoft-family-safety-app-helping-protect-what-matters-most/>

## Highlights:

1. Use the weekly activity report as a conversation starter.
2. Limit screen time for play and make more time for learning.
3. Set healthy boundaries with web and search filters.
4. Get purchase request emails to avoid surprise spending
5. Know where your family is when things start to open back up.





I just received a message about the introduction of Mozilla VPN. Does anyone know anything about it?



# A

## US\$4.99/month

- Device-level encryption
- 280+ servers in 30+ countries
- No bandwidth restrictions
- No logging of your network activity
- Connect up to 5 devices

🔒 30-day money-back guarantee

<https://vpn.mozilla.org>



I have created a secondary admin sign-in for my PC. When I login as the secondary administrator, I can access all my installed programs but they do not contain any of the data that was there previously. Similarly, the Documents folder is empty. As an administrator, shouldn't I be able to view the same things as under the main sign in?

# A

The secondary admin account you created does not have automatic access to the same info and settings as any other account. Application settings will be different than all other accounts. It has its own "Documents" folder (and other profile directories such as "Pictures" and "Videos").



Accounts

Your accounts, email, sync,  
work, family

# A

As an Admin account, it does have powers that can help in an emergency, such as if your normal profile is corrupted and you can't log onto Windows. For example, it can "Take ownership" of any files, including the "Documents" belonging to another user. It can create new users. It may be able to be used to make other repairs.





What is needed for a gaming computer?  
Fast CPU? Good graphics card? Two?  
Fast Internet to play on-line?





# Tech Café

## Ottawa Public Library Webinars

- **Windows Performance Tune-up** (Chris Taylor)  
Monday, September 14, 10:00 am
- **Make a blog or create a web site - for free** (Alan German)  
Monday, September 21, 4:00 pm
- **Scam Avoidance and Trust** (Lawrence Patterson)  
Monday, November 23, 4:00 pm
- **How to Secure a Home Wireless Network** (Chris Taylor)  
Monday, November 30, 10:00 am
- **Keeping passwords safe** (Chris Taylor)  
Monday, December 7, 10:00 am
- **Basic photography tips and techniques** (Lynda Buske)  
Monday, December 14, 10:00 am
- **How to Buy a Digital Camera** (Chris Taylor)  
Monday, December 21, 10:00 am

*Register (soon) at:* [opcug.ca/opl-presentations/](http://opcug.ca/opl-presentations/)

# Old computer looking for a good home

- Commodore 8032
- Dual floppy drive  
Commodore 8050
- In near 'store' condition and fully functional
- Software along with some blank (5 1/4") floppy disks
- All connector cables and printer adaptors
- For sale? For give-away? We are not sure...
- If interested, contact David at [esort13@gmail.com](mailto:esort13@gmail.com)





**Any Other:  
Questions?  
Comments?  
Shares?**



# If we have time...

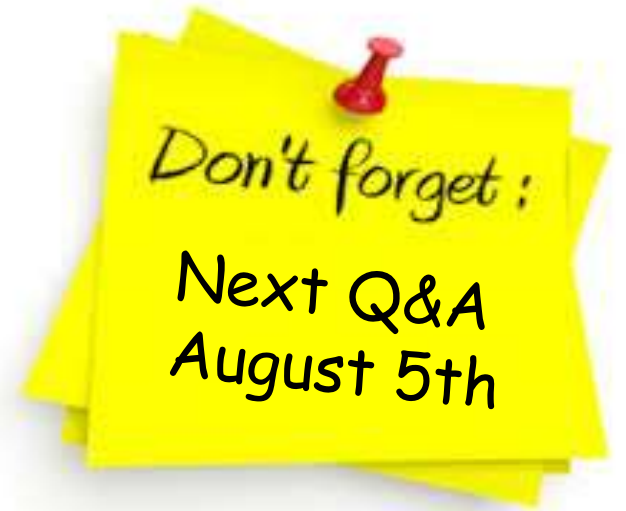


## GIMP – Simple & Complex

*Alan German  
Ottawa PC Users' Group*



# Questions



**Send your questions, answers, and topics you wish to share to:**

**[SuggestionBox@opcug.ca](mailto:SuggestionBox@opcug.ca)**

