



# TALES FROM THE WORKBENCH

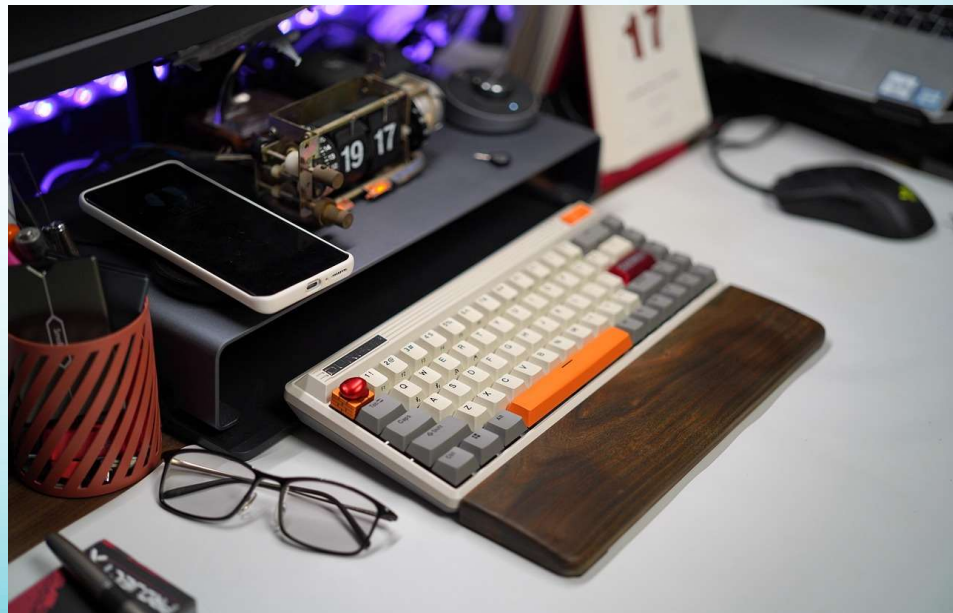
WEDNESDAY MARCH 8, 2023 FOR OPCUG MEMBERS



**Brookecliff**  
Technology Corporation

## AGENDA

- Top 5 Issues
- Five Prevention Tips
- Five Reasons You Need a Tech
- Funny Stories





## TOP 5 ISSUES

- 1. Does not turn on and/or boot correctly** – power supply, hardware, software corruption
- 2. Computer has been compromised** - virus, malware, trojan, phishing etc.
- 3. Computer is slow** – main causes failing HDD, SSD, RAM, hacked
- 4. Randomly blue screens** – corrupt software/driver, hardware, lack of resources
- 5. Various software or peripheral issues** – network, sound, accessibility, email

## FIVE PREVENTION TIPS

- 1. Update, update, update –**  
Windows, Anti-Virus, Drivers
- 2. Good anti-virus software**
- 3. Backup, backup, backup –**  
Working copy, Backup of this, Backup of backup
- 4. Keep it clean - no eating or drinking 😊**
- 5. Be respectful with your equipment**



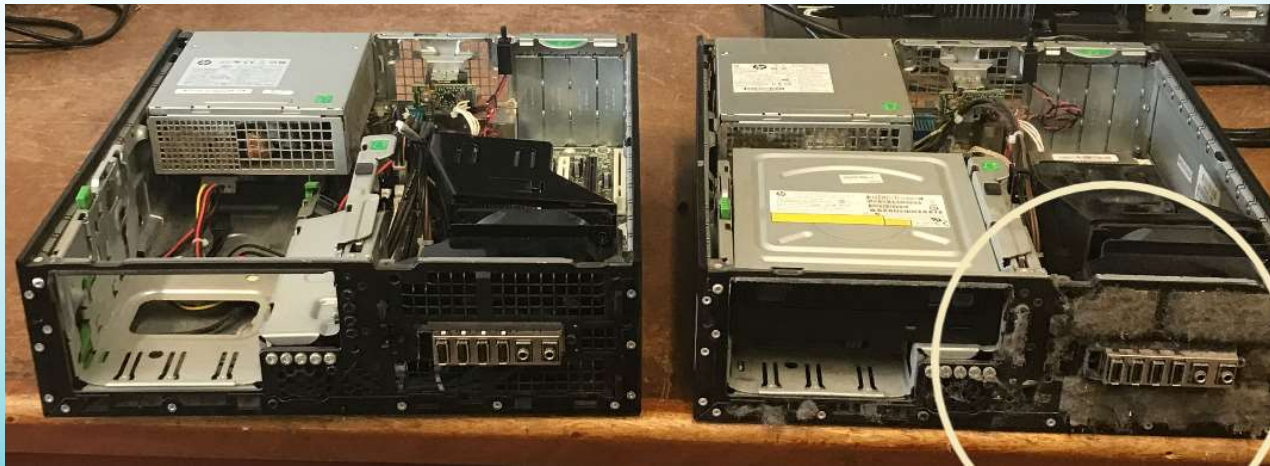
## FIVE ISSUES OUR TECHS CAN HELP WITH

1. Complete **diagnostics** of hardware and software issues
2. Hardware **replacement** and upgrades – HDD to SSD, RAM upgrade, system build
3. Malware and virus **removal**
4. Complete an **annual** system tune up
5. Setup, recovery and reset of **passwords**





## FUNNY STORIES – A BIT OF DUST



## FUNNY STORIES – MOUSE IN FARM COMPUTER

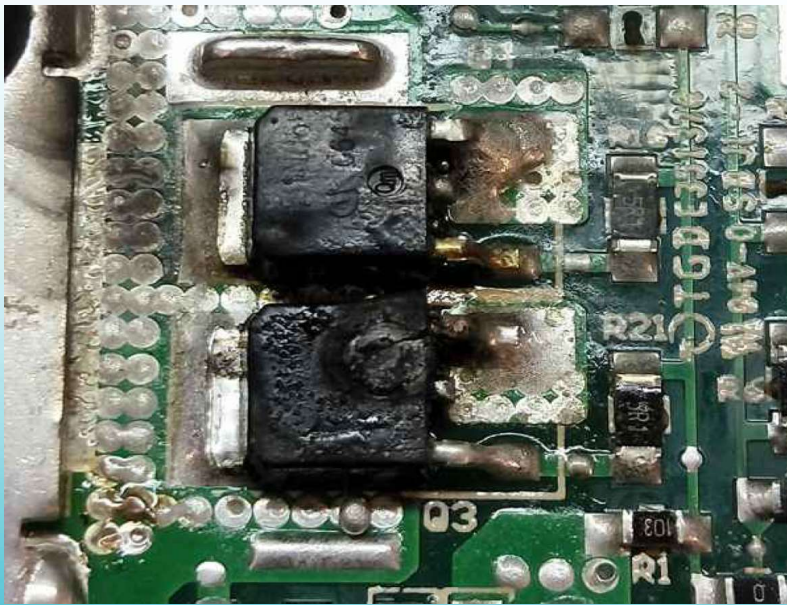


## FUNNY STORIES – POWER SURGE





## FUNNY STORIES – IT JUST STOPPED WORKING



## FUNNY STORIES – PROBLEM WITH TRACK

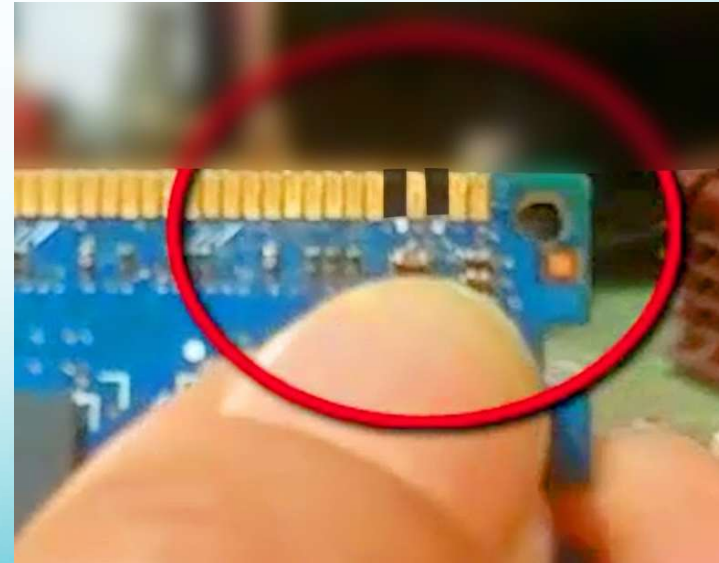


**The swollen battery should be removed as soon as possible professionally to avoid possible harm**

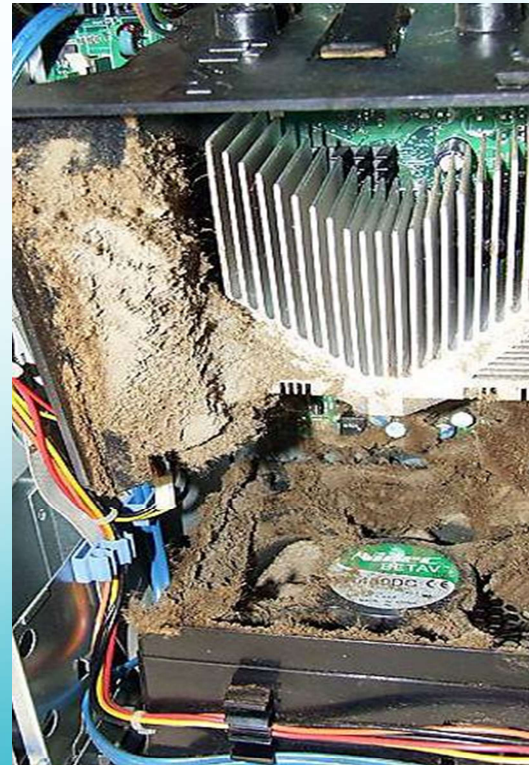
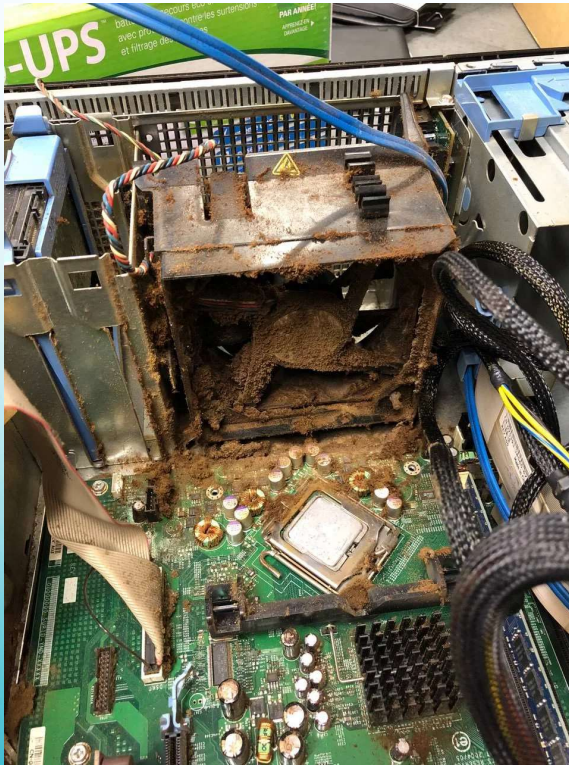




## FUNNY STORIES – PLEASE FIX MY RAM

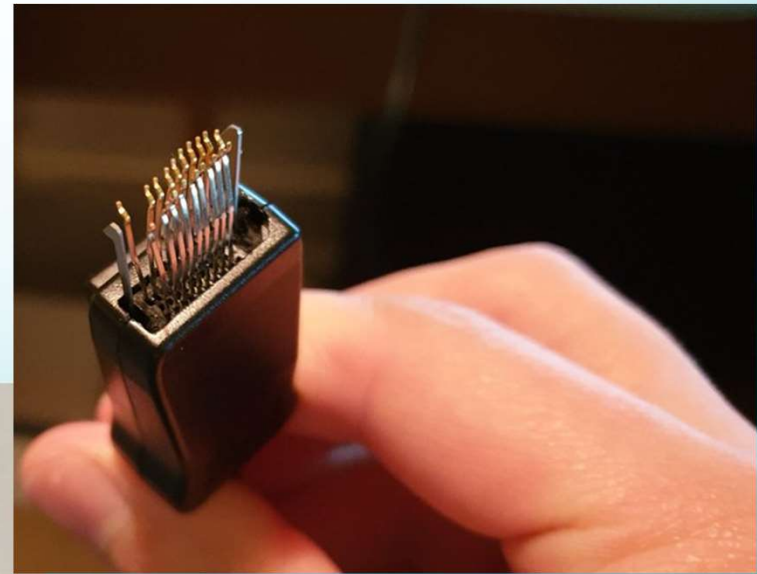
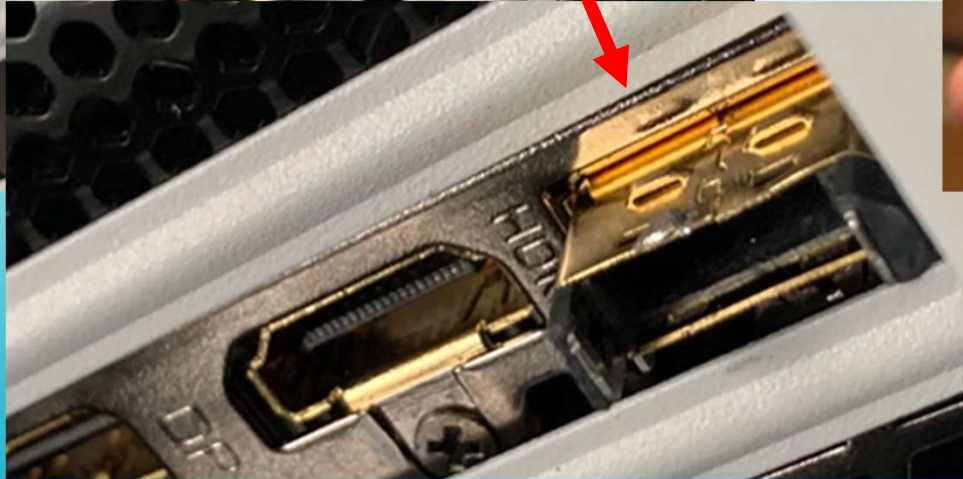


## FUNNY STORIES – TIME TO STOP SMOKING





## FUNNY STORIES – IS THIS UNDER WARRANTY?





## FUNNY STORIES – IF IT GETS THIS BAD, REPLACE IT





QUESTIONS? JUST ASK, WE CAN HELP!

